

SAN BERNARDINO COUNTY SHERIFF'S DEPARTMENT



**HOMELESS OUTREACH**

**PROACTIVE ENFORCEMENT**

**JOHN McMAHON SHERIFF-CORONER**

**DETENTION AND CORRECTIONS  
COMMUNITY RESOURCES  
ASSISTANCE GUIDE**



San Bernardino County  
**SHERIFF-CORONER**



**John McMahon**

**ASSISTANT SHERIFF**



**Ron Cochran**

**UNDERSHERIFF**



**Joe Cusimano**

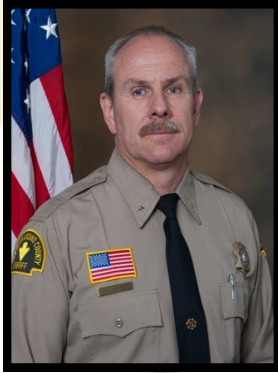
**ASSISTANT SHERIFF**



**Dave Williams**

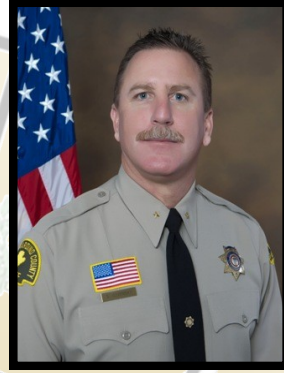


**DEPUTY CHIEF**



**Greg Garland**  
Corrections Bureau

**DEPUTY CHIEF**



**Steve Kovensky**  
Field Service Bureau

**DEPUTY CHIEF**



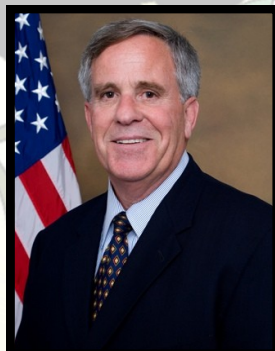
**Bill Lenew**  
Valley/ Mountain Patrol

**DEPUTY CHIEF**



**Rob Wickum**  
Desert Patrol

**EXECUTIVE OFFICER**



**John Fogerty**



Homeless Outreach Proactive Enforcement

### **MISSION**

The mission of H.O.P.E. is to balance proactive outreach with enforcement of the law, while connecting members of the homeless population with resources that may help them transition from homelessness. The ultimate goal is to reduce the rate of recidivism, incarceration, and reduce the current costs associated to homeless related crime.

### **VISION**

The vision of H.O.P.E. is to increase the quality of life for all citizens of San Bernardino County by reducing crime associated with the homeless population and subsequently saving tax payer costs and resources.

For more information or assistance contact the H.O.P.E. Team at:

Phone: 909-387-0623

Or by email: [Hope@sbcasd.org](mailto:Hope@sbcasd.org)

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## Disclaimer

The San Bernardino County Sheriffs Department has provided this Community Resources Guide to San Bernardino County inmates to provide information regarding services available at a community level to aid their successful re-entry. This booklet is provided as an informational service only and does not constitute and should not be relied upon as an official record of the Sheriffs Department.

The following content is produced from sources believed to be reliable. The San Bernardino County Sheriff's Department makes no representation, express or implied, that the information in this booklet is complete, timely, or accurate. No warranty expressed or implied is made regarding: accuracy, adequacy, completeness, legality, reliability, merchantability, fitness for a particular purpose, or usefulness of any information. Any elected officials, officers, agents, or employees shall not be held responsible for any errors or omissions produced by secondary dissemination of this information.

# Probation/Drug Court Locations/DA's

## San Bernardino County Probation Office Locations

### Administration

175 W. 5th St. 4th Floor  
San Bernardino, CA 92410  
909-387-5841

### Barstow Branch Office

301 East Mountain View St.  
Barstow, CA 92311  
Phone: 760-256-4737

### Central Adult Services

401 North Arrowhead Ave.  
San Bernardino, CA 92415  
Phone: 909-386-1810

### Central Adult Services - Treatment

524 North Mountain View Ave.  
San Bernardino, CA 92415  
Phone: 909-388-4170/4171

### West Valley Services

8303 North Haven Ave. 2nd Floor  
Rancho Cucamonga, CA 91730  
Phone: 909-945-4000

### Joshua Tree Branch Office

63665 Twentynine Palms Hwy  
Joshua Tree, CA 92252  
Phone: 760-366-4130

### Victorville Branch Office

15505 Civic Dr.  
Victorville, CA 92392  
Phone: 760-243-8269

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## San Bernardino District Attorney

316 N. Mt. View Ave.  
San Bernardino, CA 92415  
Phone 909-387-8309  
Fax 909-387-6313



## San Bernardino County Drug Court Locations

### Barstow

235 East Mountain View Ave.  
Barstow, CA 92311  
760-256-4860

### Central

351 North Arrowhead Ave.  
San Bernardino, CA 92415-0240  
909-387-3994

### Fontana

17780 Arrow Hwy.  
Fontana, CA 92335  
909-350-9322

### Joshua Tree

6527 White Feather Rd.  
Joshua Tree, CA 92252  
760-974-3047

### Rancho Cucamonga

8303 North Haven Ave.  
Rancho Cucamonga, CA 91730  
909-350-9764

### Victorville

14455 Civic Dr.  
Victorville, CA 92392  
760-245-6215  
Civil Department Suite 100  
Criminal/Traffic Department Suite 200

# Department of Motor Vehicles

## Department of Motor Vehicles

Drivers License and Identification Card Application can be obtained at your local DMV office. To apply for an original driver's license you will need the following:

- Visit a DMV office, make an appointment online or call **800-921-1117**
- Complete an original application form
- Give a your thumb print
- Have your picture taken
- Provide your social security number
- Verify your date of birth and true full name
- Pay the application fee
- Pass a vision test
- Pass a traffic laws and sign test
- To schedule a driving test appointment call: 800-777-0133 8am-5pm

A limited supply of these application forms are available through Inmate Services Unit.

DMV charges a fee, however you may ask the Inmate Services Unit for a **Reduced Fee letter** that will enable you to obtain your California I.D. current rate is \$8.00 with the Reduced Fee letter.

### Current fees as of July 2013:

New drivers license: \$32.00 (or renew)  
Replacement license: \$26.00 (duplicate)  
Name change: \$26.00-\$27.00  
Identification only: \$27.00 (under 62)  
ID only for Senior 62+ there is no fee.

### DMV Online—What can I do?

- Make an Appointment
- Vehicle Registration Renewal
- Drivers License Renewal
- Request your own Driving Record
- Affidavit of Non-Use
- Obtain Forms
- Register to Vote
- Pay Traffic Citation
- Notice of Transfer (Vehicles)
- Vehicle Record Request

## Where is my local DMV? I need to visit in person not online.

### San Bernardino

1310 N. Waterman Ave. 92335

### Fontana

16499 Merrill Ave. 92335

### Norco

3201 Horseless Carriage Dr. 92860

### Rancho Cucamonga

8678 Archibald Ave. 91730

### Redlands

1659 W. Lugonia Ave. 92374

### Riverside

6280 Brockton Ave. 92506

### Victorville

14855 Corta Dr. 92395

## Most DMV offices will be closed on the following days:

New Year's Day, Martin Luther King Day, Lincoln's Birthday, Washington's Birthday, Cesar Chavez Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans Day, Thanksgiving, Day after Thanksgiving, Christmas Day.

Holidays occurring on Sundays are generally observed the following Monday. When Veterans Day, November 11th, falls on a Saturday, the office will be closed on Friday November 10th. Martin Luther King Jr's Birthday.

**\*\*Additionally some locations are closed alternate Fridays. Please call the site you will be visiting for specific information.**

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## California Low Cost Automobile Insurance CLCA 866-602-8861

This program is administered by the California Automobile Assigned Risk Plan.

The primary goal is to provide affordable auto insurance option to low income good drivers.

Yearly premium per car in San Bernardino County \$248 (liability only) 25% higher for single males 19-24 years old.

Rate quoted as of March 2013 **(Not a service of DMV)**

# Social Security Administration Information

## Social Security Card

**1-800-772-1213 Toll Free**

**1-800-325-0778 TTY**

By calling 1-800-772-1213 you can use their automated telephone services to get information and conduct certain business any time of day. If you cannot handle business through the automated services, you can speak to a Social Security representative between 7am and 7pm Monday - Friday.

If you are deaf or hard of hearing call the toll-free **TTY number 1-800-325-0778** between 7am and 7pm Monday - Friday.

To obtain a new or replacement Social Security card you must provide proof of your identity. If born outside of the U.S., you will also need to prove your U.S. citizenship or current lawful, work-authorized immigration status. A limited supply of application forms for a Social Security Card may be available through Inmate Services Unit.

To apply for an original card, you will need to provide at least two documents to prove age, identity, and U.S. citizenship or current lawful, work-authorized immigration status.

If you are not a U.S. citizen or do not have current lawful, work-authorized immigration status, you **MUST** prove that you have a valid non-work reason for requesting a card.

## SSA Online—What can I do?

- Apply for benefits
- Appeal a decision
- Do you qualify for benefits
- Estimate your future benefits

## Where is my local Social Security Administration Office?

**I need to visit in person not online.**

605 N.Arrowhead Ave. Ste. 101  
San Bernardino, CA 92401

10668 Sierra Ave.  
Fontana, CA 92337

1101 E. Holt Blvd.  
Ontario, CA 91761

13955 Park Ave.  
Victorville, CA 92392

**Most offices are open Monday through Friday 9am to 4:30pm and closed on Federal Holidays**

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## Naturalization Cards

To apply for a Naturalization card you can obtain the N-400 application online at:

**[www.Immigration.gov](http://www.Immigration.gov)**

Click on "Forms and Fees" or order by calling: 800-870-3676



# Temporary / Transitional Assistance

The Transitional Assistance Department (TAD) of the San Bernardino County Human Services is responsible for administering the Department's financial support programs to persons in need of financial, and/or nutritional and/or medical assistance. The goals of TAD are to meet the basic needs of families and individuals, while working with them to attain self-sufficiency, and to promote work and personal responsibility.

**Adelanto #48**

10875 Rancho Rd.  
Adelanto, CA 92301  
760-530-2900

**Barstow #06**

1900 E. Mountain View St.  
Barstow, CA 92311  
877-410-8829

**Colton #19**

2040 W. Woodpine Ave.  
Colton, CA 92324  
877-410-8829

**Del Rosa #07**

1585 E. Highland Ave.  
San Bernardino, CA 92415  
877-410-8829

**Fontana #09**

7977 Sierra Ave.  
Fontana, CA 92335  
877-410-8829

**Hesperia #08**

9655 9th Ave.  
Hesperia, CA 92345  
760-956-4697

**Needles #10**

1300 Bailey St.  
Needles, CA 92363  
877-410-8829

**Ontario #15**

1637 Holt Blvd.  
Ontario, CA 91761  
877-410-8829

**Rancho Cucamonga #25**

10825 Arrow Rte.  
Rancho Cucamonga CA, 91730  
877-410-8829

**Redlands #04**

881 W. Redlands Blvd.  
Redlands, CA 92373  
877-410-8829

**San Bernardino #01**

265 E. 4th St.  
San Bernardino, CA  
877-410-8829

**San Bernardino #02**

2050 Massachusetts Ave.  
San Bernardino, CA 92415  
877-410-8829

**Twentynine Palms #79**

73629 Sun Valley Dr.  
Twentynine Palms, CA 92277  
877-410-8829

**Victorville #18**

15010 Palmdale Ave.  
Victorville, CA 92392  
877-410-8829

**Yucca Valley #03**

56357 Pima Trail  
Yucca Valley, CA 92284  
877-410-8829

<http://hs.sbcounty.gov/tad/Pages/welcome.aspx>



# Healthcare Programs

## ArrowCare - Bridge to a Healthy Community

ArrowCare is the County of San Bernardino's Low Income Health Program and is authorized as a demonstration project under the Affordable Care Act (ACA). ArrowCare provides comprehensive medical services for low-income county citizens and legal permanent residents.

### You are not Eligible for ArrowCare if you are:

- Eligible for Medi-Cal
- Eligible for the Children's Health Insurance Program
- Pregnant

Through ArrowCare, individuals have access to preventative medicine through a primary care provider, emergency coverage, hospitalization, mental health, pharmacy, and more.

### You may be Eligible for ArrowCare if you...

Are between the ages of 19-64

- Are a US citizen or have satisfactory immigration status
- Are a resident of San Bernardino County
- Have income at or below the Federal Poverty Level

Federal Poverty Level = 1 Adult \$908, 2 Adults \$1,226

Property Limits = ArrowCare does not have property limits.

### How and Where to Apply:

- On any computer with internet access using C4Yourself program at: [www.c4yourself.com](http://www.c4yourself.com).
- Using the self-service application station (Kiosk) at Arrowhead Regional Medical Center located at 400 North Pepper Ave. Colton, CA 92324
- Going to any Transitional Assistance Department (TAD) office Or call Customer Service Center at 1(877) 410-8829 for eligibility question.

## California Access for Infants and Mothers Program (AIM)

AIM is a California Insurance Program for Mid-Income Pregnant Women. The AIM Program is low-cost health coverage for pregnant women. Their newborns may be covered by the Healthy Families Program. AIM is for **middle-income families** who don't have health insurance and whose income is too high for no-cost Medi-Cal. AIM is also available to women who have private health insurance plans with a maternity-only deductible or copayment greater than \$500.

### Benefit information [www.arrowcare.org](http://www.arrowcare.org) 1(800) 422-4978

*Adelanto*  
10875 Rancho Rd.  
Adelanto, CA 92301

*Barstow*  
1900 E. Main St.  
Barstow, CA 92311

*Colton*  
2040 Woodpine Ave.  
Colton, CA 92324

*Fontana*  
7977 Sierra Ave.  
Fontana, CA 92335

*Hesperia*  
15980 Main St.  
Hesperia, CA 92345

*Needles*  
1300 Bailey St.  
Needles, CA 92363

*Ontario*  
1627 E. Holt Blvd.  
Ontario, CA 91761  
1637 E. Holt Blvd.  
Ontario, CA 91761

*Rancho Cucamonga*  
10825 Arrow Rte.  
Rancho Cucamonga, CA 91730

*Redlands*  
881 W. Redlands Blvd.  
Redlands, CA 92373

*San Bernardino*  
265 E. 4th St.  
San Bernardino, CA 92415  
2050 N. Massachusetts  
San Bernardino, CA 32415  
1585 E. Highland Ave.  
San Bernardino, CA 92404

*Twenty-nine Palms*  
73629 Sun Valley Dr.  
29 Palms, CA 92277

*Victorville*  
15010 Palmdale Rd.  
Victorville, CA 92392

*Yucca Valley*  
56357 Pima Trail  
Yucca Valley, CA 92284

# Healthcare Programs ( Healthy Families)

## **AIM is a California Insurance Program for Mid-Income Pregnant Women.**

The AIM Program is low-cost health coverage for pregnant women. Their newborns may be covered by the Healthy Families Program. AIM is for **middle-income families** who don't have health insurance and whose income is too high for no-cost Medi-Cal. AIM is also available to women who have private health insurance plans with a maternity-only deductible or copayment greater than \$500.

### **How do you apply?**

Complete your application online at [www.aim.ca.gov](http://www.aim.ca.gov) print and send to AIM. Read eligibility and benefit information online as well. Your complete and eligible application must be postmarked before the end of your 30th week of pregnancy.

If your application is complete and you qualify, you will receive a letter notifying you that you have been enrolled in AIM. The letter will provide you with the date your coverage starts. **Your coverage starts 10 calendar days after the date your application is approved.**

### **Where can I get help filling out the application?**

Our telephone number is 1-800-433-2611. You can call Monday - Friday, 8 a.m. to 8 p.m. and Saturday, 8 a.m. to 5 p.m. The call is free.

Applications can be sent in via regular or priority mail to:

**California Access for Infants and Mothers Program  
P.O. Box 15559  
Sacramento, CA 95852-0559**



Applications can be sent via overnight mail to:

**California Access for Infants and Mothers Program  
625 Coolidge Drive Ste 100  
Folsom, CA 95630**

## **Healthy Families Program**

The Healthy Families Program is low-cost health, dental, and vision coverage for children and teens up to age 19. It provides comprehensive coverage for children who do not have employer-sponsored insurance and do not qualify for no-cost Medi-Cal. If you are enrolled in AIM, your baby is eligible for enrollment in Healthy Families Program unless your baby is enrolled in employer-sponsored insurance or no-cost Medi-Cal. If you do not register your baby, coverage will not begin.

### **Important information about a change in the healthy families program:**

All Children enrolled in the Healthy Families Program will move to the Medi-Cal Program. This is due to a change in state law. The children's coverage will move to Medi-Cal in groups starting no sooner than January 2013 and continue through 2013. Children enrolled in Healthy Families will not lose any health, dental, or vision coverage when they change to Medi-Cal. If your baby is enrolled in Healthy Families Program you will receive more information.

If you have questions about the OTLICP, please call 1(800) 880-5305. You can call Monday through Friday, 8:00 a.m. to 8:00 p.m., and on Saturday, 8:00 a.m. to 5:00 p.m. or online at [www.benefitscal.org](http://www.benefitscal.org)

# Reproductive Health and Parenting

## Services are Free or Low Cost

There are a wide range of available services offered at your local Reproductive Health Services clinic. Reproductive Health Services provides low-cost, confidential services to men and women who want to make an informed decision about family planning and reproductive health care. We are here to give you excellent care in a friendly atmosphere.

### All Services are Confidential

HIV/STD Testing  
Referrals to Other Services  
Birth Control  
Pregnancy Testing  
Teen Counseling  
Abstinence Education  
Breast Exams  
Pelvic Exams  
Pap Smears  
Testicular Cancer Screening  
Prostate Exams  
Vasectomy Surgery

Call Today to Make an Appointment

**1-800-722-4777**

## Public Health Dept. locations

Barstow 303 E. Mountain View	Needles 1406 Bailey Ave. Suite D
Big Bear 477 Summit Rd.	Ontario 1647 E. Holt Blvd.
Adelanto 18270 Casaba Rd. # 304	Redlands 800 E. Lugonia Ave. Suite F
	San Bernardino 799 E. Rialto Ave.
	Victor Valley/Hesperia 16453 Bear Valley Rd.

## Parenting/Child Safety Resources

Car Seat Program (low income) 614-645-7748  
Child Development Services 800-722-1091  
(childcare referrals)  
Children's Fund 909-387-4949  
Children's Network 909-383-9677  
CSU Maternal Intervention Program 909-537-3593  
Early Head Start 909-888-4577  
New Day Institute 909-517-2020  
New Parent Info Kits (First 5) 800-543-7025  
Parent Outreach 800-901-4565  
Parent Project 800-372-8886  
Report Child Abuse SB County 909 384-9233  
Outside San Bernardino 800-827-8724  
SB County Child Protective Services 909-386-1100  
Seat Inspection and Recall (Car) 866-732-8243  
The Center for Healing 909-875-5288  
The Resource Center (eligible with 909-888-4577  
Children 0-5 & Parenting classes.  
Tough Love 800-333-1069  
WIC (Women, Infants, Children) S.B 909-387-8301  
WIC West End (Ontario/Desert) 800 472-2321

## Child Support Services

### Telephone and Fax Numbers:

For payment and general information:  
Phone: 866-901-3212 FAX (909) 799-4939

**Email:** [csupport-mbx@css.sbcounty.gov](mailto:csupport-mbx@css.sbcounty.gov)

### Main Office Mailing Address:

County of San Bernardino Department of  
Child Support Services  
10417 Mountain View Ave.  
Loma Linda, CA 92354

### Ontario Office

191 N. Vineyard Ave.  
Ontario, CA 91764

### Victorville Office

15400 Civic Dr.  
Victorville, CA 92392

### Business Hours (All DCSS Offices):

Mon-Fri 8:00 am to 5:00 pm



# Community Healthcare Services

**Social Action Community Health Systems (SACHS)** is a three-clinic system that provides low-cost primary care, dental and rehabilitative services for 32,000 patient visits annually. Bilingual health professions staff provide:

- Care for Acute and Chronic Illnesses
- Mental Health Services
- Dental Care 909-382-7120
- Physical, Occupation, and Speech Therapy
- Prenatal Care and Other Women's Services
- Immunization
- Health Promotion and Preventative Care
- Specialized Care for HIV/AIDS

Arrowhead (909) 381-1663  
1293 North D St.  
San Bernardino, CA 92405

Frazee (909) 383-8092  
488 South K St.  
San Bernardino, CA 92410

Norton AFB (909) 382-7100  
1455 East Third St.  
San Bernardino, CA 92408

## Community Health and Dental Centers

*Please call the individual centers for their available services*

Al-Shifa Clinic  
2034 B Mallory St.  
San Bernardino, CA  
(909) 473-9342

B. R. Dental/O J Kwon,  
D.D.S.  
436 S. Riverside Ave., Ste. B,  
Rialto, CA  
(909) 874-5200

Kid's Come First Community  
Health Center  
1501A South Bon View Ave.  
Ontario, CA 91761  
(909) 673-9125

ARMC  
400 N. pepper Ave.,  
Colton, CA 92324  
(855) 422-8029

H Street Clinic  
1329 N. "H" St.  
San Bernardino, CA  
(909) 381-0803

Montclair Medical Clinic  
5111 Benito St.  
Montclair, CA 91763 Day  
Clinic: (909) 399-3173  
Evening Clinic: (909) 625-9464

Arrowhead Fontana Family  
Health Center  
16854 Ivy Ave.  
Fontana, CA  
(855) 422-8029

Indian Health Clinic San  
Manuel 2210 E. Highland  
Ave. Ste. 200 San Bernar-  
dino, CA 92404 (808) 268-  
0008

Palm Imaging Institute  
399 East 21st St.  
San Bernardino, CA  
(909) 882-2266  
1850 N. Riverside Ave.  
Rialto, CA  
(909) 421-3040

Arrowhead McKee Family  
Health Center  
2372 Sterling Ave.  
San Bernardino, CA  
(855) 422-8029

Inland Behavioral & Health  
Services  
1963 North E St.  
San Bernardino, CA  
(909) 881-6146

Victor Valley Dental Clinic  
14357 7th St.  
Victorville, CA 92395  
(760) 951-9181

Arrowhead Westside  
Community Health Center  
850 E. Foothill Blvd.  
Rialto, CA

Inland Family Community  
Health Center

Whitney Young Family  
Health Clinic  
1755 Maple St.  
San Bernardino, CA  
Dental (909) 386-7600  
Primary Care (909) 708-8158

SB County Public Health (909) 383-3060

Tri County Dental Society (uninsured children 5-12 yrs) (800) 287-8237

Contracted with dentists throughout Riverside, San Bernardino & LA  
Counties.

# Community Resources

## Community Action Partnership Of San Bernardino County

Emergency Assistance call:  
(909) 723-1560 8am-5pm M-F

<http://www.sbcounty.gov/capsbc/>

Offers multiple forms of assistance to low income individuals and families:

Food/Clothing  
Bus passes  
Rental Assistance  
Weatherization Assistance  
Motel Vouchers  
Assistance for the Homeless

Additional Emergency Assistance:

American Red Cross (909) 888-1481  
Salvation Army, San Bernardino (909) 888-1337  
Aging and Adult Protective Svc (877) 565-2020  
Inland Empire United Way (909) 980-1994

## Cal Fresh

(Previously known as the Food Stamp Program)

Cal Fresh is a nutritional assistance program de-signed to help single people and families with little or no income to buy food. Benefits are issued on an EBT Card that is used just like a bank card at most local food stores. This is a Federal State funded program that is administered by local county offices.

You can apply online at the [calfresh.ca.gov](http://calfresh.ca.gov) website. It is an online application system that allows you to apply for and check on your benefits. It is a secured site and all your information will be private and safe.

Visit: [www.calfresh.ca.gov](http://www.calfresh.ca.gov)

For additional information call CalFresh:

Toll Free 1(877) 847-3663

## Community Food Banks & Faith Based Organizations

(offering a variety of programs for the community)

WIC (Women, Infants, Children)	(800) 472-2321	<a href="http://www.sbcounty.gov/wic">www.sbcounty.gov/wic</a>
Meals on Wheels (age 60+)	(909) 891-3930	<a href="http://www.mealcall.org">www.mealcall.org</a>
Abundant Living Family Church	(909) 476-0300	<a href="http://www.abundantfamily.org">www.abundantfamily.org</a>
Cornerstone Compassion Center	(909) 888-1729	<a href="http://www.cornerstonecompassion.org">www.cornerstonecompassion.org</a>
Community Services Department	(909) 723-1581	
Echoes of Faith	(909) 627-0927	<a href="http://www.go2eof.com">www.go2eof.com</a>
Family Services Association	(909) 793-2673	
God Always Provide (GAP)	(909) 945-1020	
Helping Hands	(909) 460-0984	
Ontario Christian Center	(909) 983-5269	<a href="http://www.ontariochristiancenter.org">www.ontariochristiancenter.org</a>
Temple Missionary Baptist	(909) 888-2038	
The Rock	(909) 825-8887	<a href="http://www.rockchurch.com">www.rockchurch.com</a>
True Vine Ministries	(909) 884-6775	
Water of Life Food Warehouse	(909) 463-0103	

USDA Food Commodities are given away at locations throughout the Inland Empire call (909) 723-1580 for sites and days of distribution or view the local distribution calendar and sites for the Inland Empire at:

[www.sbcounty.gov/capsbc/foodsites.html](http://www.sbcounty.gov/capsbc/foodsites.html)

# Community Resources

## Community Food Banks & Faith Based Organizations

### **Abundant Living Family Church** 909-476-0300

Snack packs, Ride vouchers, Phone/cell, Hotel vouchers, Homeless shelters (men & women).

### **Catholic Charities** 909-880-3625

Utility assistance, housing, food, family support, and HIV/ AIDS services.

### **Catholic Charities Refugee & Immigration Services** 909-388-1243

### **Diocese of San Bernardino** 1201 East Highland Ave. San Bernardino, CA 92404 909-475-5300

### **Gang Reduction Intervention Team (G.R.I.T.)** Joseph Rodriguez (909) 793-7746

Assist parolees in getting out of gangs.  
24 hour response team.

### **Inland County Legal Services** 800-677-4257 (San Bernardino) 888-245-4257 (Riverside)

### **San Bernardino County Recorder County Clerks Office** 222 West Hospitality Ln. San Bernardino, CA 92415 909-387-8306

Birth, Death and Marriage Certificates.

### **Mary's Mercy Center** 641 N. Roberts Ave. San Bernardino, CA 92411 909-889-2558

Hot meals, clothing and showers.

### **The Way World Outreach** 1001 N. Arrowhead Avenue, San Bernardino, Ca 92410 909-884-1385

## **Money Management**

Experian	888-397-3742
Equifax	800-525-6285
Trans Union	800-680-7289
Debt Free Christian Counseling	800-DebtFree
Neighborhood Partnership Housing	909-482-1127
Social Security Fraud Line	800-269-0271
Springboard Non Profit Consumer Credit Mgmt.	800-947-3752

### **211 Call Center (a program of United Way)**

2-1-1 is a toll-free telephone number that will connect people from anywhere within the San Bernardino County area to a 24-hour service that can give them information and referrals for health and social services in their area.

Dial 211 or 888-435-7565 or search the web-site at [www.211sb.org](http://www.211sb.org) for information on:

Shelter and Housing  
Clothing  
Food and Water  
Childcare  
Animal Assistance (shelter, care, etc.)  
Health Care  
Government Resources  
Transportation  
Donation and volunteer information

2-1-1 is free and confidential, a live bilingual call specialist assists caller's 24-hours a day.

**Hundreds of health and social services are available by simply dialing 2-1-1 or 888-435-7565.**

For information on services available in Los Angeles County please call: 800-339-6993 or online at [www.211LA.org](http://www.211LA.org)

**2-1-1 is a joint United Way Initiative, and Inland Empire United Way is the designated services provider for the County of San Bernardino.**

# High Desert Community Resources

## Community Health Action Network

15000 7th St, Ste 208G, Victorville, CA, 92395  
760-241-9900

This can include child car seats, formula, diapers, and other items.

## Desert Sanctuary

Main address is 705 E. Main, Barstow, CA, 92311  
760-256-3733

The center provides free or low cost clothing, household items and personal hygiene to income qualified families. Diapers may also be offered for those in need.

## Domestic Violence Shelter–

“A Better Way” 760-955-8723 call for room availability. Victor Valley. Toll Free 888-949-5770  
866-228-2059

## Elohim Independent Living Center

Mental Health Living Skills  
20846 # 108, Waalew Rd., Apple Valley, CA  
760 242-5416

## Rose of Sharon Pregnancy Resource Center

14725 Seventh St., Ste. 600, Victorville, CA, 92395  
760-243-5006

A Life Center for pregnant woman offering six week parenting classes and a lending closet for children’s clothing.

## Samaritans Helping Hand

15527 8th St. Victorville, CA, 92395  
Call 760-243-5933

Food and clothing available on **Mon & Tue 10:00 am -12:00pm**

Utility & rental assistance may be available to San Bernardino County residents. Call for a Wednesday appointment to see if you qualify.

## Victor Valley Rescue Mission

16857 C St., Victorville, CA  
760-955-5958 office

Emergency food, hot meal, clothing.

**Showers facilities** available through Victor Valley Rescue Mission at the adjacent fair grounds for individuals & families. **Mon & Thur 1:00 pm.**

The center provides hygiene items, secondhand clothing, and meals as well as Christmas assistance to people in need. Vouchers may be offered for clothing, shoes, and bedding.

Victor Valley Rescue Missions -

**Life Recovery Program a residential 9-12 month commitment for men (no children).**

Call for room availability 760-952-3918

**Other services (food, clothing, supplies).**

16857 C Street, Victorville, CA 92395-3220  
(760) 955-5958

## Home Energy Assistance Program (HEAP) Workshop

EEES HEAP (909) 723-1620, Fax (909) 723-1609  
Monday- Friday 8:00 a.m. to 5:00 pm  
696 S. Tippecanoe Ave, San Bernardino, CA

## Rolling Start Office

173330 Bear Valley Rd., Suite 102,  
Victorville 8 am - 3:30 pm - by appointment only -  
call 909-723-1680 to verify if you qualify.

## Counseling Assistance

Barstow Counseling Center	760-256-5026
Calvary Chapel High Desert	760-948-2812
High Desert Prenatal	760-956-6780
Needles Clinic	760-923-9313
Oasis Counseling-Barstow	760-255-1083
Trona Behavioral Health Clinic	760-372-5081

## Public Health Dept. locations

Barstow  
303 E. Mountain View

Needles  
1406 Bailey Ave.  
Suite D

Joshua Tree  
63532 29 Palms Hwy.  
Ste. D

Victor Valley / Hesperia  
16453 Bear Valley Rd.



# High Desert Community Resources

**USDA Commodities Food given away to area residents at the following locations and times. Please note most services require proof of ID, residency, citizenship.**

Assembly of God/Living Waters  
**Friday at 2:00 pm-4:00 pm**  
21811 Ottawa Rd., Apple Valley, CA  
760-247-6488

Church of the Nazarene  
**2nd Thursday at 9:00AM**  
12935 Central Rd., Apple Valley, CA

Feed My Sheep in the Desert—Food Banks  
**Monday-Friday 11:00-12:00**  
Hot meals  
15260 Nisqualli Rd., Corner of 6th & 8th  
760-243-2043

First Assembly of God  
**Mondays at 10:00-1:00pm**  
15260 Nisqualli Rd., Victorville, CA  
760-243-4343

First Christian Church  
**Tuesdays 10:00-12:00pm**  
Emergency food pantry  
17746 George Blvd., Victorville, CA  
760-246-4100

Foursquare Church  
**3rd Saturday at 8:30AM**  
10931 Lawson Ave., Adelanto, CA

Gate Church  
**Mondays at 9:00-12:00pm**  
11783 Amethyst Rd., Victorville, CA  
760-949-8979

God Always Provides (GAP)  
**Thursdays 4-6pm ID req., not before 3:30 pm**  
8786 Helms #A, Rancho C., CA  
909-945-1020

Holy Innocents  
**Tuesday at 9:00-10:30am**  
Can Goods  
13230 El Evado Rd, Victorville, CA 760-955-6010

Hesperia Grange Hall # 682  
**3rd Friday at 10:00AM**  
16685 Yucca St., Hesperia, CA  
760-245-2615

New Beginnings  
**Mondays 11:00am-Groceries & Clothing**  
**Friday—3:00pm Groceries**  
760-245-8866  
117 E Mojave/Greenway, Big Bear City, CA

Open Door Ministries  
**Mondays—After 6:00pm**  
Hot meals  
760-900-0326

Rescue Mission @ Calvary Chapel  
**Monday-Thursday 3:30-4:00pm**  
Community Dinner  
15081 Center St., Victorville  
760-241-0778

Salvation Army  
**Monday-Thursday 9:00-12:00 pm**  
Groceries  
14585 La Paz Dr., Victorville, CA  
760-245-2545

Samaritan Helping Hands/St. John of God/Granada Ministries  
**Monday & Tuesday 10:00-12:00pm**  
Food Pantry/Groceries  
15527 8th St., Victorville, CA  
760-243-5933

Set free  
**Monday—Saturday 9:00-1:45pm**  
Sack lunch (available for 3 consecutive days)  
8th & D St., Victorville CA

The Lords Table  
**Monday-Friday 11:00-12:00**  
15260 Nisqualli Rd, Victorville,  
760-243-2043  
Distributes gently used cloth diapers, maternity clothing, formula and baby equipment.

Tri-City Christian  
**Wednesday at 10:00 am - 1:00 pm**  
11616 Hesperia Rd., Hesperia, CA  
760-948-8877  
\*Clothing sometimes available at Hesperia site only -ask us.

# Counseling and Mental Health Services

Access Unit Department of Behavioral Health Counseling Referrals	888-743-1478
Active Communication Treatment Systems Bloomington	909-877-5499
Adult Mental Health, Community Hospital of San Bernardino	909-877-6333 ext. 3800
Alta Loma Psychological Association	909-980-3567
Alternate Avenues	909-920-5518
Arrowhead Regional Medical Center Emergency Psychiatric Unit	909-580-1800
Behavioral Health, Upland	909-579-8100
Bilingual Family Counseling Center (Prop 36)	909-986-7111
California State University, San Bernardino Counseling Center	909-537-5569
Calvary Chapel, Fontana and Rialto	909-820-7300
Caritas Counseling Catholic Charities	909-370-1293
Casa Ramona Counseling	909-825-6188
Catholic Charities/Counseling	909-388-1329
Center for Healing Childhood Trauma	909-875-5288
Chino Human Services	909-591-9822
Chino Multiple Diagnosis Clinic	909-590-5355
Christian Family Counseling Service	951-682-7138
Crisis Center (16460 Victor St., Victorville)	760 245-8837
Elohim Independent Living (Mental Health Housing & Living Skills)	760 242-5416
Family Connection	909-370-4250
Family Services Agency (San Bernardino)	909-886-6737
Family Services Agency (Fontana)	909-822-3533
Family Services Agency (Crestline)	909-338-4689
Frazee Community Center	909-889-4424
House of Ruth's Teen Violence	909-988-5559
Inland Behavioral and Health Services	909-881-6146
Mesa Counseling-Rialto	909-421-9301
Mjumbe (African American Mental Health Coalition)	909-880-1343
New Day Institute (Ind./Group/Family/Parenting/ and more)	909-517-2020
Nueva Vida Counseling Center-Colton	909-825-6188
Ontario Pregnancy Counseling	909-948-6702
Pacific Clinics-Ontario	909-605-0514
Phoenix Services/County of San Bernardino	909-387-7200
Redlands Psychological and Family Services	909-793-8312
Samaritan Counseling Center-Upland	909-985-0513
Substance Abuse Services Information	800-879-2772
Telecare Mental Health Crisis Center	760-245-8837
16460 Victor Street, Victorville	
24-7 Walk-in, no insurance necessary, doctor on-site daily	
Upland Community Counseling Center	909-579-8100
Victor Valley Community Services Council	760-243-9646
First Call for Help-Referral service	
West End Community Counseling-Ontario	909-983-2020

**TTY for the Deaf and Hard of Hearing:**

888-743-1481

24 hours a day/7 days a week

# Outpatient Substance Abuse Resources

## Barstow

Barstow Counseling and Behavioral Health Center 760-256-5026

805 E. Mountain View St., Barstow, CA 92311

*Special Programs for: Parolee/Criminal Justice Population*

Hi-Desert Mental Health Center

760-256-0376

*Special Programs for: Parolee/Criminal Justice Population, Physically Disabled, Prescription Drug Abuse.*

Jackson Bibby Awareness Group, Inc.

760-256-6114

222 E. Main St., Barstow, CA 92311

*Accessible to: Latino/Hispanics (Bilingual) Mobility, Hearing/Speech, and Cognitive Impaired.*

Morongo Basin Barstow Recovery Services

760-256-7313

234 E. Fredricks Ave. Barstow, CA 92311

## Big Bear Lake

Operation Breakthrough

909-866-5437

40880 Peddler Rd., Big Bear Lake, CA 92315

*Special Programs for: Parolee/Criminal Justice Population.*

## Bloomington

Cedar House & Maple House Rehabilitation Centers

909-421-7120

18612 Santa Ana Ave., & 1088 Maple Ave., Bloomington, CA 92316

*Special programs for aging (65 and over), AIDS/HIV Positive, Gay, Lesbian, Bisexual, Transgender, Asian/Pacific Islanders (Bilingual), Latino/Hispanic (Bilingual), Parolee/Criminal Justice Population*

## Chino

Alcohol Education and Recovery Services

909-591-4761

*Special Programs for Criminal Justice Population, Driving Under the Influence Program*

Chino Multiple Diagnosis Clinic

909-590-5355

*Special program for Parolee/Criminal Justice population.*

## Colton

IHS Clinical Services

909-370-1777

2275 E. Cooley Dr., Colton, CA 92324

*Medical detoxification and narcotic replacement (maintenance).*

## Fontana

Chemical Dependency Program at Kaiser Permanente Hospital

909-427-5128

Merrill Community Services

909-823-0609

Rehabilitation Alcohol Program

909-356-9390

## Hesperia

Aegis Medical Systems

760-956-2462

11959 Mariposa Rd., Hesperia, CA 92345

*Special programs for aging (65 and over), Parolee/Criminal Justice Population, Physically Disabled, Prescription Drug Abuse.*

Prenatal Treatment Program

760-956-6780

*Special program for women, accessible to mobility, vision, hearing/speech, or cognitive impaired. TTY: 909-421-9452*

# Outpatient Substance Abuse Resources

## **Loma Linda**

Addiction Treatment Program 909-825-7084

*Special programs for AIDS/HIV Positive, Parolee/Criminal Justice Population*

## **Needles**

Westcare Arizona 760-326-3135

800 West Broadway St. Suite C, Needles, CA 92363

Valley Improvement Programs 909-983-3665

*Special programs for Parolee/Criminal Justice Population. Accessible to Mobility, Vision, and Hearing/Speech, and Cognitive Impaired.*

## **Ontario**

Bilingual Family Counseling Services Inc. 909-986-7111

*Special programs for Parolee/Criminal Justice Population. Accessible to Mobility, Vision, and Hearing/Speech, and Cognitive Impaired.*

Valley Improvement Programs 909-983-3665

210 West "B" St., Ontario, CA 91762

## **Pine Ridge**

Pine Ridge Treatment Center, Pine Ridge 760-955-1014

*Special program for Parolee/Criminal Justice Population. Aging (65 and over), AIDS/HIV Positive, Gay, Lesbian, Bisexual, Transgender, Parolee/Criminal Population.*

Victor Valley Behavioral Health Center 760-955-1777

*Accessible for Mobility, Vision, Hearing/Speech and Cognitive Impaired* TTY 760-955-7458

## **Rancho Cucamonga**

Matrix Institute 909-989-9724

11777 Sebastian Way Suite. #102, Rancho Cucamonga, CA 91730

*Special programs for: Parolee/Criminal Justice Population.*

Valley Improvement Programs 909-987-4036

8540 Archibald Ave. Bld. #18, Rancho Cucamonga CA 91730

*Special programs for Parolee/Criminal Justice Population. Accessible to Mobility, Vision, and Hearing/Speech, and Cognitive Impaired.*

## **Redlands**

Behavioral Medicine CTR Recovery Services 909-558-9277

Redlands Center for Change 909-335-2989

802 W. Colton Ave. Suite C Redlands, CA 92374

Southwest Community Services 909-790-1300

Vista Guidance Center

1323 West Colton Ave. Suite #100-105, Redlands, CA 92374 909-335-7067

## **Rialto**

Alcohol and Drug Programs Treatment Services 909-421-9465

*Accessible to Mobility, Vision, Hearing/Speech, or Cognitive Impaired.*



# Outpatient Substance Abuse Resources

## San Bernardino

Casa de San Bernardino: ODF Program 909-381-5507  
735 N “D” St., San Bernardino, CA 92401  
*Special program for women.*

Christian Alcohol Awareness Program 909-884-7087  
1550 N “E” St., San Bernardino, CA 92405

Foothill Aids Project San Bernardino: 909-884-272  
362 Orange Show Ln., San Bernardino, CA 92408 Claremont: 909-482-0886  
*Population served: Individuals with a valid HIV diagnosis.* Riverside: 951-742-7660

Inland Behavioral and Health Services, Inc. 909-881-6146  
1963 N “E” St., San Bernardino, CA 92405  
*Special programs for: Parolee/Criminal Justice Population.*

Mental Health Systems Inc. (PRIDE) 909-386-1487  
1874 Business Center Dr., San Bernardino, CA 92408  
*Probationers Recovering Through Intervention Drug Education*

New House 909-881-0390  
840 N. Arrowhead Ave., San Bernardino, CA 92401  
*Special programs for: AIDS / HIV Positive, Gay, Lesbian, Bisexual, Transgender, Parolee and Criminal Justice population.*

Pine Ridge Outpatient Treatment Center 909-890-0294  
1881 Commercenter Dr. Suite #220, San Bernardino, CA 92408  
*Special program for Parolee/Criminal Justice Population.*

Rolling Start– Services to assist mobility needs (disabled) 909-884-2129  
570 W. 4th St., San Bernardino, CA 92401 TTY 909-884-7396

SAC Health Systems Norton 909-382-7135  
1454 E. Second St., San Bernardino, CA 92408 Hotline 888-743-1478

## Sky Forest

Rim Family Services 909-336-1800  
28545 Highway 18, Sky Forest, CA 92385  
*Special programs for aging (65 and over). Accessible to mobility, vision, hearing/speech impaired.*

# Self Help Groups

**You may be court ordered to attend a meeting to help you recover. Here is Information on how to locate groups in your area.**

## Oficina Intergrup al Alto Desierto de Victor Valley (Adelanto, CA)

12036 Bartlett Ave. Suite E  
Adelanto, CA 92301  
Phone: 760-246-6392  
Email: [intergrupal@hotmail.com](mailto:intergrupal@hotmail.com)

## Victory Valley Intergroup Central Office Inc (Apple Valley, CA)

18888 Outer Hwy 18 Suite #107  
Apple Valley, CA 92307  
Phone: 760-242-9292  
Site: [www.victorvalleyaa.org](http://www.victorvalleyaa.org)

## Inland Empire Central Office (Colton, CA)

P.O. Box 189  
Colton, CA 92324-0189  
Phone: 909-825-4700  
Site: [www.inlandempireaa.org](http://www.inlandempireaa.org)

## 24 Hour Answering Service (Chino, CA)

Chino, CA 91710  
Phone: 909-628-4428

## Oficina Intergrupo De Chino (Pomona, CA)

898 N. Garey Ave.  
Pomona, CA 91767  
Phone: 909-629-0493

## San Bernardino, CA

222 East Highland Ave. Suite #7  
San Bernardino, CA 92404  
Phone: 909-881-3230

## Southwestern Riverside County Central Office Inc. (Temecula, CA)

28636 Old Town Front St. Suite #106  
Temecula, CA 92590  
Phone: 951-695-1535  
Site: [www.temeculacentraloffice.org](http://www.temeculacentraloffice.org)  
Email: [temeculaaa@verizon.net](mailto:temeculaaa@verizon.net)

**Narcotics Anonymous** can help you find the freedom to live your life without the use of drugs.

Narcotics Anonymous is a fellowship or society of men and women for whom drugs had become a major problem. ...

### **Regional Helpline Numbers**

English	Espanol
800-TODAYNA	888-NAAHORA
800-863-2962	888-622-4672
24-hour Hotline	(800) 397-2333
Local chapter	(909) 622-4274

### **ALCOHOLICS ANONYMOUS (AA)**

Local Chapter & 24-hour Hotline  
909-825-4700

### **ALANON and ALATEEN**

Programs for families and friends of alcoholics.  
909-824-1516

### **COCAINE ANONYMOUS HOTLINE**

For those that desire to stop.  
951-359-3895

### **DEBTORS ANONYMOUS**

Self-Help group for compulsive shoppers.  
Daily meetings throughout Southern California.  
310-822-7250

### **DUAL DIAGNOSIS ANONYMOUS**

Self-Help group for persons with Co-Occurring disorders.  
Also known as "Dually Diagnosed"  
24 Hour line 800-359-1216  
Local Chapter 909-888-9282

### **GAMBLERS ANONYMOUS**

Self-Help group for compulsive gamblers.  
Local Chapter 909-424-5020

### **NATIONAL DRUG and ALCOHOL ASSISTANCE**

800-662-HELP (4357) or visit [www.drughelp.org](http://www.drughelp.org)

### **SEX and LOVE ADDICTS ANONYMOUS**

Self-Help group for persons suffering with compulsive sexual behavior,  
and other dysfunctional personal relationships.  
For information, please call 909-796-1146.

# Anger Mgmt./Batterers' Treatment Programs

## ADELANTO

### **Lighthouse Support Services (English & Spanish)**

11374 Bartlett Ave., Adelanto, CA 92301

Ph: 760-530-2226 Fax: 760-530-2259

- Men's & Women's Batterers' Intervention Groups

## BIG BEAR LAKE

### **Lutheran Social Services**

P.O. Box 1927

41945 Big Bear Lake Blvd., CA 92315

Ph: 909-866-5070 Fax: 909-878-3228

Contact: Eileen Hofer

- Men's & Woman's Batterers' Intervention Groups
- Anger Management (Court Ordered)
- Parenting (Court Ordered)

## CHINO

### **Chino Human Services**

13201 Central Ave., Chino, CA 91710

Ph: 909-591-9822 Fax: 909-628-409

Contact: Jean Trzcinko

- Men's Batterers' Intervention Groups

### **New Day Institute**

11780 Central Ave. Suite #100, Chino, CA 91710

Ph: 909-517-2020 Fax: 909-517-2022

- Men's & Women's Batterers' Intervention Groups
- Child Abuse Batterers' Intervention Groups

## FONTANA

### **Family Service Agency (English & Spanish)**

9161 Sierra Ave., Ste. 212, Fontana, CA 92335

909 822-3533

Contact: Gwen Nichols, Community Director

- Men's Batterers' Intervention Groups
- Anger Management

### **New Day Institute (English & Spanish)**

16823 Arrow Blvd., Fontana, CA 92335

Ph: 909-355-3888 Fax: 909-355-9966

Contact: Yaser Selim

Men's & Women's Batterers' Intervention Groups

## HESPERIA

### **Hesperia Counseling Center**

12052 Hesperia Rd. Suite #6, Hesperia, CA 92345

Ph: 760-949-3500 Fax: 760-949-3510

Contact: Robin Folger

- Men's & Woman's Batterers' Intervention Groups

## HIGHLAND

### **Precious Life CES (Children & Educational Services)**

27141 E. Baseline St. Highland, CA 92346

Ph: 909-863-9335

Contact: Vickie M. Hobson, Program Director

- Men's & Women's Batterers' Intervention Groups

## LUCERNE

### **Lucerne Valley Domestic Outreach**

32649 Highway 18, Lucerne Valley, CA 92356

Open: Tue, Wed, & Thur

Ph: 760-248-2064 Fax: 760-248-9194

Contact: Elaine Dwire

- Men's & Woman's Batterers' Intervention Groups
- Anger Management (Court Ordered)
- Parenting (Court Ordered)

## RANCHO CUCAMONGA

### **Alta Loma Psychological Association**

9089 Baseline Rd, Suite #200, Rancho Cucamonga, CA 91760

Ph: 909-980-3567 Fax: 909-989-3932

Contact: Dr. Steve Wysocki, Director

- Men's & Woman's Batterers' Intervention Groups

### **New Day Institute**

16823 Arrow Hwy., Fontana, CA 92336

909-355-3888 Fax 909-355-3196

### **Olive Branch Counseling Center**

9033 Baseline Rd., Suite H

Rancho Cucamonga, CA 91730

Ph: 909-989-9030 Fax: 909-466-4594

Contact: Ken Olsen

- Men's Batterers' Intervention Groups
- Child Abuse Batterers' Intervention Groups

## REDLANDS

### **Alternative Choices Together (ACT) Program**

1207 W. Cypress Ave.

Redlands, CA 92373

Ph: 866-564-6228 Toll Free

Contact: Dr. Sarah Adams, Director

- Men's Batterers' Intervention Groups

## RIALTO

### **New Day Institute**

712 East Foothill Blvd.,

Rialto, CA 92377

909-421-4865 Fax 909-421-4844

### **PLEASE NOTE:**

As of April 2014 the programs listed have stated they meet the legal requirements for court ordered 52 week Batterers' Intervention Treatment and are monitored by the San Bernardino Probation Department. **However, you must verify at the time of your enrollment that this information remains true.**

# Anger Mgmt./Batterers' Treatment Programs Cont.

## SAN BERNARDINO

### **Asante Family Agency**

1255 E. Highland Ave. Suite #107  
San Bernardino, CA 92404

Ph: 909-886-3322 Fax: 909-886-3328

Contact: Mary Hickey, Program Coordinator

- Men's & Woman's Batterers' Intervention Groups

### **Family Services Agency**

1669 North "E" St.

San Bernardino, CA 92405

Ph: 909-886-6737 Fax: 909-881-3871

Contact: Gwen Nichols, Community Director

- Men's & Women's Batterers' Intervention Groups
- Anger Management (12 & 26 week classes)

### **Family Stress Program (English & Spanish)**

225 East Airport Dr. Suite #130

San Bernardino, CA 92408

Ph: 909-890-4290 Fax: 909-890-3560

Contact: Michael Dyer, Director

- Men's & Woman's Batterers' Intervention Groups

### **Family Resource Center**

1911 Commercenter East, Suite #101

San Bernardino, CA 92408

Ph: 909-381-3579 (office/voice mail/fax)

Contact: Dr. Pamela Henderson, Director

### **New Day Institute (English & Spanish)**

1600 N. Arrowhead Ave.

San Bernardino, CA 92405

Ph: 909-517-2020 Fax: 909-517-2022

### **The Relationship Center**

1849 Commercenter East, Suite B

San Bernardino, CA 92408

Contact: Fred Meares, Director

Ph: 909-383-7100 Fax: 909-383-7103

### **Precious Life CES (Children & Educational Services)**

445 S. Arrowhead Ave., Suite C

San Bernardino, CA 92408

Ph: 909-446-2703 Fax: 909-889-2410

Contact: Vickie M. Hobson, Program Director

### **Psychological Support Systems (English & Spanish)**

738 S. Waterman Ave., Suite C-49

San Bernardino, CA 92408

Ph: 909-888-2044 Fax: 909-674-7570

Contact: Lisa Collins, Program Manager

## TWENTY NINE PALMS

### **USMC Treatment Center (Military Only)**

P.O. Box 788150 Bldg. #1438

Twenty Nine Palms, CA 92278

Contact: Sandra Fournier

- Men's Batterers' Intervention Groups &

### **Lutheran Social Services**

70-478 Twenty Nine Palms Hwy.

Twenty Nine Palms, CA 92277

- Men's & Woman's Batterers' Intervention Groups

### **New Horizons Counseling**

5661 Mesquite Ave., Suite A

Twenty Nine Palms, CA 92277

Ph: 760-369-0294 Fax: 760-369-0295

Contact: Thomas

- Men's & Woman's Batterers' Intervention Groups

## UPLAND

### **Inland Valley Drug & Alcohol Center (English & Spanish)**

aka The Recovery Center

934 N. Mountain Ave., Suite A-B

Upland, CA 91786

Ph: 909-949-4667 Fax: 909-931-3774

Contact: Christy Morris, Coordinator

- Men's & Women's Batterers' Intervention Groups
- Anger Management (12 & 26 week classes)

## VICTORVILLE

### **Family Systems Management**

14252 St. Andrews Dr., Suite # 1 & 2

Victorville, CA 92392

Ph: 760-955-7374 Fax: 760-955-9874

Contact: Anthony Guzman

- Men's & Woman's Batterers' Intervention Groups

## YUCCA VALLEY

### **Lutheran Social Services**

63700 Twenty Nine Palms Hwy.

Yucca Valley, CA 92252

Ph: 760-361-2036

- Men's & Woman's Batterers' Intervention Groups

### **New Horizons Counseling**

57485 Aviation Dr., Suite C

Yucca Valley, CA 92284

Ph: 760-369-0294 Fax: 760-369-0295

Contact: Thomas

- Men's & Woman's Batterers' Intervention Groups

# Child Abuse Treatment & Parenting Classes

## ADELANTO

### **Lighthouse Support Services (English & Spanish)**

11374 Bartlett Ave.  
Adelanto, CA 92301  
Ph: 760-530-2226 Fax: 760-530-2259

## BIG BEAR LAKE

### **Lutheran Social Services**

P.O. Box 1927  
41945 Big Bear Lake Blvd., CA 92315  
Ph: 909-866-5070 Fax: 909-878-3228  
Contact: Eileen Hofer

## CHINO

### **New Day Institute (English & Spanish)**

11780 Central Ave. Suite #100  
Chino, CA 91710  
Ph: 909-517-2020 Fax: 909-517-2022

## CRESTLINE

### **Family Service Agency**

23406 Crest Forest Dr.  
Crestline, CA 92325  
Ph: 909-338-4689  
Contact: Gwen Nichols, Community Director

## FONTANA

### **New Day Institute (English & Spanish)**

16823 Arrow Blvd., Fontana, CA 92335  
Ph: 909-355-3888 Fax: 909-355-9966  
Contact: Yaser Selim

## HESPERIA

### **Hesperia Counseling Center**

12052 Hesperia Rd. Suite #6, Hesperia, CA 92345  
Ph: 760-949-3500 Fax: 760-949-3510  
Contact: Robin Folger

## HIGHLAND

### **Precious Life CES (Children & Educational Services)**

27141 E. Baseline St., Highland, CA 92346  
Ph: 909-863-9335  
Contact: Vickie M. Hobson, Program Director

## RANCHO CUCAMONGA

### **Alta Loma Psychological Association**

9089 Baseline Rd, Suite #200  
Rancho Cucamonga, CA 91760  
Ph: 909-980-3567 Fax: 909-989-3932  
Contact: Dr. Steve Wysocki, Director

## **Olive Branch Counseling Center**

9033 Baseline Rd., Suite H  
Rancho Cucamonga, CA 91730  
Ph: 909-989-9030 Fax: 909-466-4594  
Contact: Ken Olsen

## **New Day Institute**

9375 Archibald Ave., Ste. #313, Rancho Cuc. 91730  
909-483-0866 Fax 909-483-0129

## REDLANDS

### **Alternative Choices Together (ACT) Program**

1207 W. Cypress Ave.  
Redlands, CA 92373  
Ph: 866-564-6228 Toll Free  
Contact: Dr. Sarah Adams, Director

## RIALTO

### **New Day Institute**

712 East Foothill Blvd., Rialto, CA 92377  
909-421-4865 Fax 909-421-4844

## SAN BERNARDINO

### **Asante Family Agency**

1255 E. Highland Ave. Suite #107  
San Bernardino, CA 92404  
Ph: 909-886-3322 Fax: 909-886-3328  
Contact: Mary Hickey, Program Coordinator

### **Family Services Agency**

1669 North "E" St.  
San Bernardino, CA 92405  
Ph: 909-886-6737 Fax: 909-881-3871  
Contact: Gwen Nichols, Community Director

### **Family Stress Program (English & Spanish)**

225 East Airport Dr. Suite #130  
San Bernardino, CA 92408  
Ph: 909-890-4290 Fax: 909-890-3560  
Contact: Michael Dyer, Director

### **Family Resource Center**

1911 Commercenter East, Suite #101  
San Bernardino, CA 92408  
Ph: 909-381-3579 (office/voice mail/fax)  
Contact: Dr. Pamela Henderson, Director

# Child Abuse Treatment & Parenting Classes

## SAN BERNARDINO cont.

### **The Relationship Center**

1849 Commercenter East, Suite B  
San Bernardino, CA 92408  
Contact: Fred Meares, Director  
Ph: 909-383-7100 Fax: 909-383-7103

### **New Day Institute (English & Spanish)**

1600 N. Arrowhead Ave.  
San Bernardino, CA 92405  
Ph: 909-517-2020 Fax: 909-517-2022

### **Precious Life CES (Children & Educational Services)**

445 S. Arrowhead Ave., Suite C  
San Bernardino, CA 92408  
Ph: 909-446-2703 Fax: 909-889-2410  
Contact: Vickie M. Hobson, Program Director

### **Psychological Support Systems (English & Spanish)**

738 S. Waterman Ave., Suite C-49  
San Bernardino, CA 92408  
Ph: 909-888-2044 Fax: 909-674-7570  
Contact: Lisa Collins, Program Manager

## TWENTY NINE PALMS

### **USMC Treatment Center (Military Only)**

P.O. Box 788150 Bldg. #1438  
Twenty Nine Palms, CA 92278  
Ph: 760-830-6345

### **Lutheran Social Services**

70-478 Twenty Nine Palms Hwy.  
Twenty Nine Palms, CA 92277  
Ph: 760-366-1181

### **New Horizons Counseling**

6455 Mesquite Ave., Suite A  
Twenty Nine Palms, CA 92277  
Ph: 760-369-0294 Fax: 760-369-0295  
Contact: Thomas

## UPLAND

### **Inland Valley Drug & Alcohol Center**

(English & Spanish) aka The Recovery Center  
934 N. Mountain Ave., Suite A-B  
Upland, CA 91786  
Ph: 909-949-4667 Fax: 909-931-3774  
Contact: Christy Morris, Coordinator

## VICTORVILLE

### **Family Systems Management**

14252 St. Andrews Dr., Suite # 1 & 2  
Victorville, CA 92392  
Ph: 760-955-7374 Fax: 760-955-9874  
Contact: Anthony Guzman

## YUCCA VALLEY

### **Lutheran Social Services**

63700 Twenty Nine Palms Hwy.  
Yucca Valley, CA 92252  
Ph: 760-366-1181

### **New Horizons Counseling**

56020 Santa Fe Trail suite C  
Yucca Valley, CA 92284  
Ph: 760-369-0294 Fax: 760-369-0295  
Contact: Thomas

## **PLEASE NOTE:**

The majority of programs listed under the heading of Child Abuse Treatment & Parenting Class offer both services. However, a few may have discontinued offering one or the other since publication of this resource guide.

As of March 2013, the programs listed have stated they meet the legal requirements for court ordered Child Abuse Treatment and are monitored by the San Bernardino Probation Department. **However, you must verify at the time of your enrollment that this information remains true.**





# Domestic Violence Assistance

***Does your partner prevent you from seeing family and/or friends?***

***Does your partner intimidate or threaten you?***

***Has your partner ever prevented you from leaving the house, getting a job or continuing your education?***

***Has your partner destroyed things that you care about?***

***Does your partner constantly criticize you and your abilities?***

***Has your partner forced you to have sex or engage in sex that makes you feel uncomfortable?***

***If there is a weapon in your house, has your partner ever threatened to use it against you when he/she is angry?***

*If you answered **YES** to any of these questions, you should seek help because you may be in an abusive relationship. The abuse is not going to go away by itself. The violence is going to get worse and more frequent.*

It is very important for a person who is going through domestic violence to have an escape plan in case he/she needs to get out of an abusive situation quickly and be prepared for the next step, either to call the police, find a safe place to stay, such as a family/friends house or a shelter.

**Some of the steps that you can follow are listed below.**

- Move to a room with easy access to an exit. Don't go to the kitchen, bathroom or other areas that are near possible weapons.
- Know the quickest route out of your home. Practice escaping that way.
- Domestic Violence does not just occur in your home.
- Know the quickest route out of your workplace. Practice escaping that way.
- Pack a bag and have it ready. Keep it hidden but make it easy to grab quickly.
- Tell a trusted neighbor about your abuse and ask them to call the police when they hear a disturbance.
- Have a code word to use with your kids, family and friends so they will know to call the police and get you help.
- Know where you are going to go, if you ever have to leave. (See the next page for shelters).
- Use your instincts.
- Collect all important paper work and keep it in a safe location

**Something to remember:** After the last telephone call you make before you leave your house dial your own telephone number and hang up (if your abuser hits redial they will continue to get a busy signal and have no idea who you last spoke with).

## Cycle of Violence



# Domestic Violence Assistance

Emergency shelters **NEVER** give out their locations over the telephone.  
A representative will be available for emergency 24 hours -7 days week.

**NATIONAL DOMESTIC VIOLENCE HOTLINE:** 800-799-7233

A Better Way (High Desert)	760-955-8723
Adult and Elder Abuse Hotline	877-565-2020
Child Abuse Hotline all Counties	800-827-8724
Desert Manna Ministries	760-255-9025
Desert Sanctuary/Haley House	800-982-2221
Doves of Big Bear Valley Hotline	800 851-7601
Family Assistance Hotline	760-949-4357
Haley House, Barstow	760-252-3441
House of Ruth Hotline	909-988-5559
Inland Temporary Housing	909-796-6381
Morongo Basin Unity House	760-366-9663
Option House	909-381-3471
Pacific Lifeline	909- 931-2624
Project Sister	909-626-4357
Shelter from the Storm	800-775-6055
Victor Valley Domestic Violence Hotline	760-955-8723

## **SEXUAL ASSAULT HOT LINES:**

Coachella Valley	760-568-9071
Morongo Basin	760-369-3353
Redlands Sexual Assault Services	909-335-8777
San Bernardino Sexual Assault Services	909-885-8884
Victorville Sexual Assault Services	760-952-0041
Yucaipa	909-790-9374

## **ADDITIONAL RESOURCES:**

Inland Counties Legal Services	909-884-8615
Legal Aid (9:00 am—12:00 noon)	909-889-7328

# Shelters

Program Name	Emergency Shelter	Transitional	Motel Vouchers	Meals	Male	Female	Children	Families	DV	Additional Comments
<b>Better Way</b> 760 955-8723 Hotline 760-955-8010 Questions	X					X	X		X	Domestic Violence Shelter
<b>Central City Mission</b> 1354 North G St. San Bernardino, CA 92405 (909) 381-6921	X	X		X	X					Shelter available Nov 1-April 30 Hot meals available year round. Thrift store clothing avail.
<b>Corona/Norco Rescue Mission</b> 420 W. Harrison St. Corona CA 92880 951-278-2215		X				X	X	X		Single woman, single parents, moms & dads, no single males. 24 hours Transitional up to 9 mo.
<b>Desert Manna</b> 209 N. First Ave., Barstow, CA 760 255-9025 Shelter	X			X	X	X	X	X		Single men, women, moms with children. Bus vouchers to travel to verifiable place of residence or employment (up to \$50).
<b>Elohim Independent Living Center</b> 20843 Waalew Rd., Apple Valley, CA 760-242-5416				X	X	X				Caters to those with mental health issues, teaches living skills while providing housing. \$600/mo 3 meals included
<b>Family Assistance</b> 15075 7th St., Victorville, CA 760 843-0701 760 949-4357	X	X				X	X		X	Domestic Violence Shelter Children 18 under must be in school if applicable
<b>Family Services Assoc.</b> 612 Lawton St. Redlands, 92373 909-793-2673		X	X					X		For families participating in FSA Housing Advocacy program only.
<b>Foothill Family Shelter</b> 1501 W. 9th St. Upland, CA 91786 909-920-5568		X		X		X	X			Transitional living application process 120 days max. Must be homeless/have income Must be clean & sober (Test)
<b>Frazee Community Ctr.</b> 1140 W. Mill St. San Bernardino, CA 909-889-4424	X			X	X	X	X			1st come, 1st serve Call before 8am
<b>High Desert Homeless</b> 14049 Amargosa Rd. Victorville, CA 760-245-5991	X	X			X	X	X	X		Must call same day for availability. 55 bed Shelter - 90 days max Breakfast & Dinner Served Hygiene/Clothing/Case Mgmt./Referrals—24-hour Service

Please note: the information provided on these pages was produced from sources believed to be reliable. All efforts have been made to provide accurate up to date information.

# Shelters

Program Name	Emergency Shelter	Transitional	Motel Vouchers	Meals	Male	Female	Children	Families	DV	Additional Comments
<b>Hope Homeless Outreach</b> 909-489-3211	X				X	X	X	X		Referral Services
<b>Hope Partners</b> 909-622-3806	X	X	X	X	X	X	X	X		90 days max, Case management services.
<b>I-CARE Shelter Home</b> Riverside 951-354-2273	X	X				X	X		X	Single woman or woman with children. Up to 1 yr stay. Call for interview. \$265 mo per adult & \$50 per child
<b>Inland Temporary Homes</b> 26300 Mission Rd, Loma Linda 909-796-6381	X	X					X	X	X	Couples must be married or mutual parent of at least one child under 18 yrs. ITH helps 25 families per year max. Shelter 90 days max and transitional 24 mo max.
<b>New Beginnings</b> 117 E. Mojave Blvd/ Greenway Dr Big Bear City, CA 92314 760-585-3105						X				Mailing Address: P.O. Box 3236 Big Bear City, CA 92314
<b>New Hope Village</b> 203W. Fredricks Ave. Suite #3 Barstow, CA 92311 760-256-3656		X			X	X	X	X		Call for availability. Men/Women individuals or families. Must be willing to participate in program. Drug testing, sliding scale, no income OK.
<b>Operation Grace</b> 1595 E. Townsend Dr. San Bernardino CA 92408 909-382-8540	X	X				X	X	X		Single women with no children and families. 6 mo max. Call for appt prior
<b>Pacific Lifeline</b> P.O. Box 1424 Upland CA 91785 909-931-2624	X	X				X	X		X	Long term shelter for woman <u>with children</u> only. Children up to 12 yrs old.
<b>Path of Life Shelters</b> Family: 2530 Third St., Riverside 951-275-8750 Men or Women w/o children.: 2840 Hulen Pl., Riverside 951-683-4101	X	X			X	X	X	X		Open 4pm to 7:45am daily. 30-60 day stay. 12-24 mo transitional housing available Req. Tox testing and background check.
<b>Rescue Mission</b> Coachella Valley 760-347-3512	X					X	X			8 wk stay with possible extension

# Shelters

Program Name	Emergency Shelter	Transitional	Motel Vouchers	Meals	Male	Female	Children	Families	Additional Comments
<b>Salvation Army (Ontario Location)</b> 1412 S. Euclid Ave. Ontario, CA 91762 909-986-6748	X							X	Emergency food, family shelter 90 days max. Call office after 1pm for space availability. 1 <sup>st</sup> come first serve. Arrive at shelter by 4pm for bed.
<b>Salvation Army (San Bernardino Location)</b> 925 W. Tenth St. San Bernardino, CA 92401 909-888-4880	X		X			X	X	X	No single males and no male child over 13 yrs. Call after 1pm for availability, arrive by 4pm for bed.
<b>Samaritan's Helping Hand</b> 15527 Eight St., Victorville 92395 760-243-5933		X	X		X	X	X	X	Emergency services. Rental and utility assistance on a case by case basis.
<b>Set Free Christian Fellowship</b> 16058 Cajon St. Hesperia, CA 92354 760-868-3805 Jeremiah	X				X	X	X		60 day max Single men, single women, women w/children no boys over age 11.
<b>Set Free Ministry</b> 2511 10 <sup>th</sup> St. Riverside, CA 951-682-0960	X			X	X	X	X	X	One night emergency stay and hot meals serves at 8am, 12pm & 4pm
<b>Time for Change</b> 1255 E. Highland Av., San Bernardino, CA 909 886-2994 Call for eligibility and location	X	X				X	X		Single woman, woman with children. Shelter - 30 days max Transitional up to 24 mo.
<b>Turrill Transitional Assistance Program (TTAP)</b> Also Next Step Recovery 909-475-8600		X			X				Also Sober Living
<b>Veronica's Home of Mercy</b> 1476 W. 6 <sup>th</sup> St. San Bernardino CA 92411 909-888-9064	X	X				X	X		Pregnant and parenting woman. Also, women trying to regain custody.

# Sober Living

## **Action Alliance Sober Living Services**

Referral to AA/NA based programs. Both men and women's houses. 951-544-8733

## **A.C.T.S. Alcohol Chemical Treatment Services**

Reverend Patrick Garret  
1123 Cactus Ave., Rialto, CA  
909-820-2393  
*Free substance abuse treatment.*

## **Alcoholics Anonymous**

909-628-4428  
909-825-4700

## **Compass Intervention Programs**

909-790-0161  
*Anger management*  
*Domestic violence classes.*

## **HOPE Resource Group**

415 Foothill Blvd.,  
Claremont CA 91711  
909-489-3211

## **Narcotics Anonymous**

Tom Kanavos  
951-965-4708

## **Salvation Army Rehabilitation**

303 South Doolittle Rd.  
San Bernardino, CA 92415  
909-889-9605

## **Finding Quality Sober Living Homes in Southern California**

Sober living homes provide safe and supportive residential environments for people recovering from alcoholism and drug addiction. Sober living has been proven to dramatically improve recovery outcomes. Providers on the Network referral list can be found almost everywhere in Southern California. Most homes are affordable by those able to work.

Sober living homes do not provide treatment or counseling services for which a treatment facility license is required, as defined in California law. Sober living homes are also not able to provide care and supervision to severely physically and mentally disabled persons as defined by the State Community Care Licensing Law.

Recovering persons referred to sober living must meet the following requirements:

- They must be able to take care of themselves fully on a daily basis
- They must be active in their own personally developed recovery program

The following pages list sober living homes contact information as well as Inpatient/Outpatient treatment facilities and other helpful resources.

Call **800-799-2084** to find homes in Los Angeles, Orange, Riverside, San Bernardino and San Diego Counties. Hours 9:00 am to 7:00 pm.

Or visit on the web at: [\*\*www.soberhousing.net\*\*](http://www.soberhousing.net)

## **What will it cost me?**

Many sober living homes are priced based on a sliding fee schedule.

Rates will also depend on the number of people sharing a room.

## **Is there any funding available?**

County funding may be available at some Sober Living Homes.

Ask the house manager if they accept county funding assistance.



## Sober Living / Inpatient Resources

Program Name	Sober Living	In-Patient	Out-Patient	Male	Female	Co-ed	Children	Cost
Avenues 1666 Vejar Ave. Pomona, CA 91766 909-622-6060	X			X				\$400 shared
Carolee's Sober Living 10581 Roxbury Ave. Bloomington, CA 92316 951-764-1380 cell 909-877-3874 home	X				X			\$400 shared
Cedar House (Men) 18612 Santa Ana Ave. Bloomington, CA 92316 909-421-7120 (Jaimee X143)		X	X	X				Sliding scale, Private pay or County funds may be available.
Cedar House (Maple House) (Women w/children) 1088 Maple Ave. Bloomington, CA 92316 909-421-7120 (Jaimee X143)		X	X		X		X	Sliding scale, Private pay or County funds may be available Woman with children only.
Drug Alternative 11868 Arliss Dr. Grand Terrace, CA 92313 909-877-1870 9/13	X	X		X				12-18 month program Rates vary, call for info
Fontana Ranch 17776 Citron AV Fontana, CA 92335 909-936-3212 (Mark 951-514-1056)	X		X	X				\$450 shared
Gabriel's House 909-335-9530	X					X		\$335 share
Gibson House for Men 1100 North "D" St. San Bernardino, CA 92410 909-884-0840		X		X				Rates vary, call for info
Gibson House for Women 1135 & 1139 North "D" St. San Bernardino, CA 92410 909-888-6956		X			X			Rates vary, call for info
Got Recovery Inc Sober Living 3475 Mulberry St. Riverside, CA 92501 951-328-8778	X			X				\$425 mo + \$25 first month processing fee

## Sober Living / Inpatient Resources

Program Name	Sober Living	In-Patient	Out-Patient	Male	Female	Co-ed	Children	Cost
His House 23950 Prado Lane Colton, CA 92324 909-981-6121 9/13	X			X				\$500 shared
His House 239 W. 9th St. Upland, CA 91786 877-264-9942 TOLL FREE	X	X		X				\$500 shared
Home Life Sober Living 760-684-5454 13653 Gemini St. Victorville, CA 92392	X			X				\$400
Hope Homes www.hopehomes.us 909-864-0644 office 18985-18999 Cajon Blvd. San Bernardino, CA 92407	X			X		X		\$425 - \$675
House of Angels 909-883-6002 3664 North E. St. Collect calls accepted San Bernardino, CA 92405	X				X		X	\$400 (single) \$450 (with child)
House of Faith/House of Hope 760-246-5835 PO Box 1141	X	X		X				\$450 Sober Living call one month ahead & Residential treatment is available.
Inland Valley Recovery 909-932-1069 Several Sites ( <a href="#">Esther</a> ) 909 996-1871 9/13	X	X	X	X	X		X	Sober Living \$16 per day Residential \$3,750 (30 days)
Jubilee House for Men 951-776-1581 ( <a href="#">Mondean</a> ) 33422 Lime St. Riverside, CA 92501 9/13	X			X				\$400 shared
Let's Be Clean 909-889-4597 ( <a href="#">Jim</a> ) 1356 N Arrowhead Ave. San Bernardino, CA 92405 9/13	X	X		4 bed	4 bed	X		\$350 shared
Living Word Harvest Ctr. 909-613-1495 ( <a href="#">Alonzo</a> ) 5151 "F" St. Chino, CA 91710 9/13	X	X		X				Residents sell candy to cover living expenses. 9 mos.—1 year

## Sober Living / Inpatient Resources

Program Name	Sober Living	In-Patient	Out-Patient	Male	Female	Co-ed	Children	Cost
Living Word Harvest Ctr. (Woman's) 951-347-9396 (Samantha) 3940 Fifth St. Riverside, CA 92501 9/13	X	X			X			Residents sell candy to cover living expenses. 9 mos.—1 year
Maggie's Haven 909-873-4618 1365 West Grove St. Rialto, CA 92376	X				X			\$400
Mambo House 909-534-1148 1241 Lee St. Loma Linda, CA 92354	X	X						\$450 + \$175 intake fee
Metcalf Recovery Ranch 760-922-8625 9826 18th Ave. Blyth, CA 92225		X	X	X				45-60 day Residential program rates vary, call for fees.
MFI 951-683-6596 local 800-923-5634 toll free Several location throughout Riverside County Outpatient - Riverside		X	X	X	X		X	Intended for Riverside residents. Other counties rate: private pay & insurance only.
New Start Living for Men 626-786-7973 229 North "K" St. San Bernardino, CA 92410	X			X				\$350 shared rooms
New House Administration 909-881-0390 or 909-881-0389 2130 North Arrowhead Ave., Ste. #112 San Bernardino, CA 92405		X		X	X		X	Residential rates vary approx., \$1800 or sliding fee.
Next Step 800-251-2426	X			X				
Pine Ridge Treatment 909-867-7027 2727 Highland Dr. Running Springs, CA 92382 9/13		X		X				SASCA funded beds Must be on Parole

## Sober Living / Inpatient Resources

Program Name	Sober Living	In-Patient	Out-Patient	Male	Female	Co-ed	Children	Cost
Prototypes Women Center 909-624-1233 837, 845 East Arrow Hwy. Pomona, CA 91767 9/13 <i>For those struggling with mental health and substance abuse issues may call 909-398-4383</i>		X	X		X		X	Residential 9-18 mo Inpatient and Outpatient facilities Gov Funding & Sliding fee scale
Salvation Army Adult Rehabilitation Center 909-889-9605		X		X				Work Therapy
Salvation Army Residential Facility 951-940-5790 24201 Orange Ave, Perris, CA 92570		X		X				Work Therapy
Serenity Castle Ranch 951-378-4245 18654 Cajon Blvd. San Bernardino, CA 92407	X			X				\$400
St. John of God (Alpha Rehab) 760-241-4917 13333 Palmdale Rd. Victorville, CA 92392	X	X	X	X	X	X	X	\$450 per month( with county asst.) or \$2,750 private pay
Temple House Sober Livings (909)725-7540 568 Temple Lane Big Bear Lake, CA 92315	X				X			Starts at \$350 Or \$100 per week
The Cottages (909) 725-7540 528 Cottage Lane (Men) Big Bear Lake, CA 92315	X			X				\$350 Or \$100 per week
Time for Change Foundation 909-886-2994	X				X		X	No cost, children up to 5 yrs
True Vines Men's Home 909-884-7087 1550 North "E" St. San Bernardino, CA 92405	X	X	X	X				\$350 shared room

# Public Housing

**Assistance with low cost housing throughout San Bernardino County.**

**Hours: 9am-4pm Monday-Friday** (most offices are closed every other Friday call for information)

**Adelanto, Apple Valley, Hesperia and Victorville areas:**

15465 Seneca Rd., Victorville  
760-243-1043

**Barstow area:**

421 South 7th St., Barstow  
760-256-8814

**Bloomington, Colton, Fontana, Rialto areas:**

772 Pine St., Colton  
909-824-8277

**Chino, Montclair, Ontario, and Rancho Cucamonga areas:**

13088 Monte Vista Ave., Chino  
909-628-3413

**Ontario area:**

424 N. Lemon Ave., Ontario  
909-983-1318

**Redlands, Highland, Yucaipa and Loma Linda areas:**

131 East Lugonia Ave., Redlands  
909-890-5320

**San Bernardino area:**

672 N. Waterman Ave., San Bernardino  
909-890-9533

**Maplewood Homes Office**

1738 West 9th St., San Bernardino  
909-890-5350

**Waterman Gardens Office**

425 Crestview Ave., San Bernardino  
909-885-1593

**Please note: the Housing Authority is not funded for emergency housing. Individuals requiring immediate assistance may wish to contact the homeless and emergency Resources provided throughout the County.**

## Affordable Housing Resources

**Habitat for Humanity International Inc.**

P.O. Box 1550 Redlands., CA92373  
909-307-2362

**Inland Fair Housing Mediation Board**

909-984-2254

**North Town Las Casitas Inc.**

8599 Haven Ave. Ste. #206  
Rancho Cucamonga CA 91730  
909-980-0465

**Southern California Housing Development Corp**

9065 Haven Ave. Ste. #100  
Rancho Cucamonga CA 91730  
909-483-2444

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## HUD approved Housing Counseling

Providing assistance with the following:  
Financial Management, Budget Counseling, and  
Mortgage Counseling. Charge for some services.

**Clearpoint Financial Solutions Inc.**

242 E. Airport Rd. Ste. #107  
San Bernardino, CA 92408  
800-750-2227

**Neighborhood Housing Services of the Inland Empire Inc.**

4361 Latham St., Riverside CA 92501  
951-530-1790

**Neighborhood Partnership Housing Services Inc.**

320 West "G" St. Ste. #103  
Ontario, CA 91762  
800-761-6747

**Housing Opportunities Group Inc.**

863 N 10th Ave., Upland, CA 91786  
909-949-0159

**Nid-hca Inland Empire**

2050 N. Mount Vernon Ave.  
San Bernardino, CA 92411  
909-887-8700

# Low Cost Housing Resources

**Adobe Villas Apartments**

73747 Raymond Way  
Twentynine Palms, CA 92277  
760-367-2966  
1 to 3 Bedroom Units

**Alpine Woods**

430 W. Alpine St.  
Upland, CA 91786  
909-982-8454  
1 and 2 Bedroom Units

**Arbor Park Apartments**

895 N. Mountain Ave.  
Upland, CA 91786  
909-985-7368  
1 and 2 Bedroom Units

**Ascot Park Apartments**

1422 East 9th St.  
San Bernardino, CA 92410  
909-884-5575  
2 Bedroom Units

**Ceres Avenue Apartments**

16254 Ceres Ave.  
Fontana, CA 92335  
909-350-4222  
1 and 2 Bedroom Units

**Citrus Grove**

8845 Citrus Ave.  
Fontana, CA 92335  
909-889-8417  
3 and 4 Bedroom Units

**Foothill Villas**

2631 W. 2nd. St.  
San Bernardino, CA 92410  
909-888-0131  
1 to 3 Bedroom Units

**Hillcrest Apartments**

8015 Citrus Ave.  
Fontana, CA 92335  
909-822-6666  
1 and 2 Bedroom Units

**Lilly Hill Apartments**

1001 Lilly Hill Dr.  
Needles, CA 92363  
760-326-2433  
1 to 3 Bedroom Units

**Little Zion Manor**

2000 Jubilee Ct.  
San Bernardino, CA 92411  
909-880-1858  
1 to 3 Bedroom Units

**Marygold Gardens Apartments**

17215 Marygold Ave.  
Fontana, CA 92335  
909-822-8046  
1 to 3 Bedroom Units

**Meadowbrook Park and  
Tower Apartments**

191 West 2nd St.  
San Bernardino, CA 92408  
909-889-6319  
1 to 3 Bedroom Units

**New West I**

18167 Mindanao St.  
Bloomington, CA 92316  
213-252-5997 Mgt Co.  
3 Bedroom Units

**New West II**

10656 Maple St.  
Bloomington, CA 92316  
213-252-5997 Mgt Co.  
3 Bedroom Units

**Northside Commons**

16733 Sunhill Dr.  
Victorville, CA 92392  
760-843-1800  
1 to 4 Bedroom Units

**Northwoods Apartments**

1662 W. Arrow Rte.  
Upland, CA 91786  
909-946-0169  
1 and 2 Bedroom Units

**Nhdc Apartments Inc.**

Extensive listings throughout the Rancho  
Cucamonga area. Call for referrals.  
909-483-2444

# Low Cost Housing Resources

## **Ontario Townhouses**

1360 E. "D" St.  
Ontario, CA 91764  
909-986-5357

2 and 3 Bedroom Units

## **San Bernardino Village Green**

2122 West Chestnut St.  
San Bernardino, CA 92410  
909-888-3001

2 and 3 Bedroom Units

## **Sherwood Villa**

14900 Arlette Dr.  
Victorville, CA 92394  
760-243-7713

1 and 2 Bedroom Units

## **Sterling Village**

7630 Sterling Ave.  
San Bernardino, CA 92410  
909-381-3968

1 to 3 Bedroom Units

## **Sun West Villas**

6947 Mohawk Trail  
Yucca Valley, CA 92284  
760-365-3453

2 and 3 Bedroom Units

## **The Twentynine Palms**

5862 Bagely Ave.  
Twentynine Palms, CA 92277  
760-367-3543

1 to 3 Bedroom Units

## **The Village at Victorville**

16711 Chalon Rd.  
Victorville, CA 92392  
760-955-1800

1 to 3 Bedroom Units

## **Valencia Woods Apartments**

16311 Valencia Ave.  
Fontana, CA 92355  
909-427-9430

1 and 2 Bedroom Units

## **Virginia Terrace**

615 E. Virginia Way  
Barstow, CA 92311  
760-256-0341

1 to 3 Bedroom Units

## **Vista Park Chino**

5819 Riverside Dr.  
Chino, CA 91710  
909-591-4212

2 and 3 Bedroom Units

## **Willow Village**

1150 N. Willow Ave.  
Rialto, CA 92376  
909-874-3430

2 and 3 Bedroom Units

## **Woodhaven Manor**

6230 Haven Ave.  
R. Cucamonga, 91701  
909-980-3106

2 and 3 Bedroom Units

## **Inland Fair Housing & Mediation Board**

909-984-2254 or 800-321-0911



# Homeless Assistance

## HOPE Homeless Outreach

909-983-5783

Referral Assistance

## Homeless Program for Mental Health Clients

237 W. Mill St.

San Bernardino, CA 92408

909-388-4133 or 909-388-4131

### Homeless Assistance:

A Servant's Heart Outreach 909-520-8846  
4508 N. Sierra Way, Suite #104  
San Bernardino

Frazee Community Center 909-889-4424  
1140 W. Mill St.  
San Bernardino

High Desert Homeless Services 760-245-5991  
Victorville call same day for availability

Inland Temporary Homes 909-796-6381  
Help for Families with children

Mary's Mercy Center 909-889-2558  
641 Roberds Ave.,  
San Bernardino

Salvation Army- San Bernardino 909-885-0353

The Rock Church 909-825-8887  
Homeless Ministry ext 349

Veronica's Home of Mercy 909-888-9064

The House of Blessing ext #241 909-987-7110  
9269 Utica Ave. Suite #105  
Rancho Cucamonga

### Assistance League of Redlands Dental Center

Contracted with dentists for basic dental services offered to residents and homeless living in Redlands, Yucaipa, Loma Linda and the surrounding areas.

## Homeless Court

Foothill Family Shelter

1501 W. Ninth St., Suite D, Upland CA

A monthly homeless court with a San Bernardino Superior Court Judge presiding that helps homeless individuals resolve traffic tickets, warrants, and misdemeanor offenses (excludes family law cases). Representatives from the Public Defender's and District Attorney's offices are available to represent individuals. **Call 909-380-0453 Intake**

### SHOWERS

**Desert Manna** 760-256-9025

209 N. First Ave., Barstow

Monday – Friday from 9:00 am – 3:00 pm

**Cross Light Church** 909-980-6939

1456 N. Grove Ave., Ontario

Showers Friday at 9:00 am

Food and clothing Fridays 10:00 am

**First United Methodist** 909-793-2118

Showers of Blessing Ministry, Redlands

Saturday Mornings

**Mary's Mercy Center** 909-889-2558

641 Roberds Ave., San Bernardino

Hygiene items and clean clothing available prior to showering.

### Women's Showers:

Monday and Wednesday 8:00am - 11:00am

**Men's Showers:** Tuesday and Thursday 7:30 am to 11:30 am

**Victor Valley Rescue Mission** 760-955-5958

16857 C St.

Victorville, California, 92395

Emergency food, hot meal, clothing.

**Showers Mon & Thur 1:00pm**

**YMCA** 951-689-9622

4020 Jefferson St., Riverside

Small fee Tues. & Thurs. 2:00 pm - 3:00pm

# Homeless Assistance (**Valley**)

## **BLOOMINGTON**

### **\*Cedar House Life Change Center**

18612 Santa Ana Ave.  
Bloomington, CA 92316  
(909)-421-7120

### **\*House of Hope Ministry**

868 W. Montrose St.  
Bloomington, CA 92316  
(909) 875-2476

## **CHINO HILLS**

### **\*Caring for the Hills**

15558 Avery St.  
Chino Hills, CA 91709  
(909) 597-1454

## **CLAREMONT**

### **\*Foothill AIDS Project**

233 W. Harrison Ave.  
Claremont, CA 91711  
(909) 482-2066  
(800) 448-0858 (Toll Free)

### **\*House of Ruth**

PO Box 459  
Claremont, CA 91711  
(909) 623-4364  
(877) 988-5559 (Toll Free)

## **FONTANA**

### **\*Calvary Chapel**

16689 Foothill Blvd.  
Fontana, CA 92335  
(909) 320-7350

### **\*Clear Water Residential Care**

9932 Pepper St.  
Fontana, CA 92335  
(909) 443-6849

## **ONTARIO**

### **\*Catholic Charities**

904 E. California St.  
Ontario, CA 91761  
(909) 391-4882

### **\*House of Ruth**

522 Fern Ave.  
Ontario, CA 91762  
(877) 988-5559 (Toll Free)

### **\*Mercy House**

PO Box 9434  
Ontario, CA 91762  
(909) 460-6768

### **\*The Salvation Army**

1412 S. Euclid Ave.  
Ontario, CA 91762  
(909) 986-6748

## **RANCHO CUCAMONGA**

### **\*Affirming Community Initiatives**

9791 Arrow Route  
Rancho Cucamonga, CA 91730  
(909) 609-1475

### **\*R.C. Family Resource Center**

9791 Arrow Route  
Rancho Cucamonga, CA 91730  
(909) 477-2781

## **REDLANDS**

### **\*Family Services Association**

612 Lawton St.  
Redlands, CA 92374  
(909) 793-2673

### **\*The Blessing Center**

760 E. Stuart St  
Redlands, CA 92374  
(909) 793-5677

### **\*The Salvation Army**

838 Alta St  
Redlands, CA 92373  
(909) 792-8818

## Homeless Assistance (**Valley**)

### **RIALTO**

#### **\*Cathedral of Praise**

PO Box 736  
Rialto, CA 92376  
(909) 874-8676

#### **\*House of Prayer**

202 N. Riverside Ave. Suite D  
Rialto, CA 92376  
(909) 874-4810

### **SAN BERNARDINO**

#### **\*Catholic Charities**

1800 Western Ave. #107  
San Bernardino, CA 92411  
(909) 880-3625

#### **\*Frazee Community Center**

1140 W. Mill St  
San Bernardino, CA 92412  
(909) 889-4424

#### **\*House of Angels**

3664 North "E" St  
San Bernardino, CA 92405  
(909) 841-4715

#### **\*Option House**

PO Box 970  
San Bernardino, CA 92402  
(909) 381-3471

#### **\*The Salvation Army**

746 West 5th St  
San Bernardino, CA 92410  
(909) 888-1336

#### **\*The Rock Church and Outreach Center**

2345 S. Waterman Ave  
San Bernardino, CA 92408  
(909) 825-8887

#### **\*The Way World Outreach**

375 West 7th St  
San Bernardino, CA 92401  
(909) 884-1385

#### **\*Time for Change Foundation**

PO Box 5753  
San Bernardino, CA 92412  
(909) 886-2994

#### **\*Turrill Transitional Assistance Program**

2130 N. Arrowhead Ave  
San Bernardino, CA 92405  
(909) 475-8600

#### **\*Victor Community Services**

1505 W. Highland Ave  
San Bernardino, CA 92411  
(909) 522-4656

### **UPLAND**

#### **\*Foothill Family Shelter**

1501 West 9th St, Suite D  
Upland, CA 91786  
(909) 920-0453

#### **\*Pacific Lifeline**

PO Box 1424  
Upland, CA 91785  
(909) 931-2624

#### **\*Reach Out**

1126 W. Foothill Blvd. Suite 150  
Upland, CA 91786  
(909) 982-8641

# Homeless Assistance (**Desert**)

## **ADELANTO**

### **\*Life Community Development**

15815 Horizon Way  
Adelanto, CA 92301  
(760) 246-0691

## **Apple Valley**

### **\*Catholic Charities**

16051 Kasota Road, Suite 700  
Apple Valley, CA 92307  
(760) 242-2311

### **\*Desert Communities United Way**

16192 Siskiyou Road #4  
Apple Valley, CA 92307  
(760) 242-5370

## **BARSTOW**

### **\*Catholic Charities**

703 E. Main St.  
Barstow, CA 92311  
(760) 256-3733

### **\*Desert Manna Ministries**

209 North 1st Ave.  
Barstow, CA 92311  
(760) 255-9025

### **\*New Hope Village**

203 W. Fredricks St. #3  
Barstow, CA 92311  
(760) 256-3656

## **BIG BEAR**

### **\*Doves of Big Bear Valley**

PO Box 3646  
Big Bear Lake, CA 92315  
(909) 866-1546  
(800) 851-7601 (Toll Free)

## **HESPERIA**

### **\*Victor Valley Family Resource Center**

16000 Yucca St.  
Hesperia, CA 92345  
(760) 669-0300

## **JOSHUA TREE**

### **\*Morongo Basin Unity Home**

PO Box 1662  
Joshua Tree, CA 92253  
(760) 366-9663

## **LUCERNE VALLEY**

### **\*Lucerne Valley Domestic Violence**

PO Box 2003  
Lucerne Valley, CA 92356  
(760) 248-2064

## **PHELAN**

### **\*Making A Difference Ministry**

14616 Valle Vista Road  
Phelan, CA 92371  
(760) 868-3776

## **VICTORVILLE**

### **\*Family Assistance Program**

15075 7th St.  
Victorville, CA 92395  
(760) 843-0701  
(866) 770-7867

### **\*High Desert Homeless Services**

14049 Amargosa Road  
Victorville, CA 92392  
(760) 245-2991

### **\*Samaritan's Helping Hand**

15527 8th St.  
Victorville, CA 92395  
(760) 243-5933

## Homeless Assistance (**Desert**)

### **VICTORVILLE**

**\*The Salvation Army**

14585 La Paz Drive  
Victorville, CA 92395  
(760) 245-2545

**\*Victor Valley Domestic Violence, Inc**

PO Box 2825  
Victorville, CA 92393  
(760) 955-8010  
(760) 955-8723 (Hotline)

**\*Victor Valley Rescue Mission**

16611 Tracy St. Suite C  
Victorville, CA 92395  
(760) 955-5958

### **YUCCA VALLEY**

**\*Pacific Clinics Yucca Valley Clubhouse Santa Fe Social Center**

56020 Santa Fe Trail, # M  
Yucca Valley, CA 92284  
(760) 228-9657

### **Office of Homeless Services**

**(909) 252-4001**

[www.sbcounty.gov/sbchp](http://www.sbcounty.gov/sbchp)



# Utility Assistance

**Home Energy Assistance Program (HEAP)** is provided in the form of a credit on your utility bill for gas, electric, wood or propane. No cash or checks are ever distributed to clients directly. Credits are paid out directly to the utility companies, or wood and propane vendors. There are three ways by which you may obtain assistance:

**Energy Crisis Intervention Program (ECIP)** provides assistance to low-income households that are in a crisis situation. Examples include a household that has received a 24 or 48-hour disconnect notice or service termination by their utility company or an energy-related crisis of life-threatening emergency exists in the applicant's household.

**For Emergency Utility Assistance** you must have a disconnected and final call notices on utility accounts. *Clients must:*

- Call HEAP Direct Appointment Lines 909-723-1680 or 909-723-1681 to schedule an appointment Monday-Friday between 8:00 am and 4:45 pm. Clients are no longer taken on a walk-in basis.
- Attend one of the scheduled Energy Education Workshops available on Tuesdays, Wednesdays, or Thursdays at 8:00 am or 1:00 pm. Be early and prepared with all required documents. Call the workshop number at 909-723-1500, and select option 2, then option 2 again for requirements.

## **Non Emergency Utility Assistance**

Clients without a disconnect notice, may apply for an annual HEAP credit by contacting HEAP to receive an application packet by mail to be returned to us completely filled out. You may also download the required forms from the website listed below and mail them back to HEAP. It takes six to eight weeks once the application is approved for the credit to be applied to your specified utility bill.

## **Wood and Propane**

Clients may apply for Wood or Propane assistance by contacting HEAP to receive an application packet by mail to be returned to completely filled out. You may also download the required forms from the website listed below and mail them back to HEAP. It takes four to six weeks once the application is approved for the credit to be applied to your specified vendor.

**For more information, contact us:  
EEES HEAP 909-723-1620 ~ Fax 909-723-1609  
Monday- Friday 8:00 am to 5:00 pm**

**Mail all documentation to:  
ATTN: HEAP PROGRAM  
696 S. Tippecanoe Ave. San Bernardino, CA 92415-0610**

**[www.co.san-bernardino.ca.us/capsbc/eesheap.html](http://www.co.san-bernardino.ca.us/capsbc/eesheap.html)**

# Education Resources

## San Bernardino County Regional Occupational Program

Administration:

1535 W. Highland Ave., San Bernardino, CA 92411

909-887-4487

[www.rop.cc](http://www.rop.cc)   [www.cryop.org](http://www.cryop.org)   [www.baldyviewrop.com](http://www.baldyviewrop.com)

Regional Occupational Programs provide quality, hands-on career training programs in over 40 high-demand career fields. Adults who are entering or re-entering the workforce, or those wishing to change careers or upgrade their current job skills may benefit from ROP courses. Support services are provided in the form of career guidance and special services for individuals with disabilities.

Districts served: Apple Valley, Baker Valley, Barstow, Bear Valley, Fontana, Hesperia, Lucerne Valley, Morongo, Needles, Rialto, Rim of the World, San Bernardino City, Silver Valley, Snowline, Trona and Victory Valley.

**San Bernardino ROP**   909-252-4550

**CRYROP**   909-793-3115

**Baldy View ROP**   909-947-3400

Throughout San Bernardino County

Colton, Redlands, Yucaipa

Chaffey, Chino Valley, Claremont, Upland

## Higher Education - Public Schools

### **Barstow Community College**

2700 Barstow Rd.

Barstow, CA 92311

760-252-2411

[www.barstow.edu](http://www.barstow.edu)

### **Crafton Hills College**

1171 Sand Canyon Rd.

Yucaipa, CA 92399

909-794-2161

[www.craftonhills.edu](http://www.craftonhills.edu)

### **Cal State University, San Bernardino**

5500 University Pkwy.

San Bernardino, CA 92407

909-537-5000

[www.csusb.edu](http://www.csusb.edu)

### **Riverside City College**

4800 Magnolia Ave.

Riverside, CA 92506-1299

951-222-8000

[www.rcc.edu](http://www.rcc.edu)

### **Chaffey Community College**

5885 Haven Ave.

Rancho Cucamonga, CA 91737-3002

909-987-1737

[www.chaffey.edu](http://www.chaffey.edu)

### **San Bernardino Valley College**

701 S. Mount Vernon Ave.

San Bernardino, CA 92410

909-384-4400

[www.valleycollege.edu](http://www.valleycollege.edu)

### **Copper Mountain College**

6162 Rotary Way

Joshua Tree, CA 92252

760-366-3791

[www.cmccd.edu](http://www.cmccd.edu)

### **Victor Valley Community College**

18422 Bear Valley Rd.

Victorville, CA 92392-5849

760-245-4271

[www.vv.edu](http://www.vv.edu)



# GED Testing Centers

Millions of Americans each year make the decision to drop out of High School only to find their career is limited to low paying remedial tasks. **DON'T LET THAT BE YOU!**

General Educational Development (or GED) tests are a group of five subject tests which, when passed, certify that the taker has high school level academic skills. The GED is also referred to as a General Education Diploma, General Equivalency Diploma, or Graduate Equivalency Degree

Each site charges a fee to take the examination. Up-to-date information regarding current testing costs and policies may be obtained by contacting the specific testing center, fee's average \$150.<sup>00</sup> dollars.

Chaffey Adult School  
211 West 5th St.  
Ontario, CA 91762  
909-983-2010

Chino Valley Adult School  
12970 Third St.  
Chino, CA 91710  
909-627-9613

Fontana Adult School  
9453 Citrus Ave.  
Fontana, CA 92335  
909-357-5490

Hesperia Adult School  
16527 Lemon St.  
Hesperia, CA. 92345  
760-244-1771

Colton, Redlands, Yucaipa, ROP  
1214 Indiana Ct.  
Riverside, CA 92374  
909-793-3115 Ext. 511

San Bernardino Adult School  
1200 North "E" St.  
San Bernardino, CA 92405  
909-388-6000

Yucaipa Adult School  
12787 Third St.  
Yucaipa, CA 92399  
909-797-0121

## **GED TEST RESULTS**

[www.cde.ca.gov/ta/tg/gd/gedcopies.asp](http://www.cde.ca.gov/ta/tg/gd/gedcopies.asp)

The Educational Testing Service (ETS) is the GED Records Center which handles all requests for duplicate records in California. Call toll free 866-370-4740 for the automated information line or request operator assistance.

# Education/Employment Resources

## Apprenticeships California's Best Kept Secret

Apprenticeship training is for women and men who earn while they learn through a planned, supervised on-the-job work combined with related classroom instruction. Apprenticeships are not for everyone. To be successful, the individual must have perseverance, ambition, and initiative. Like a college education, the successful completion of an apprenticeship does not come easily. You must be willing and able to get up early, take direction from journeypersons, follow precise safety standards and attend classes at night. But at the end of their apprenticeship they get a journeyperson's card that is proof of their skill and experience for when they look for work. Not to mention the salary and benefits that go with it.

Contact the Department of Industrial Relations at: [www.dir.ca.gov](http://www.dir.ca.gov)

**Following is just a sample of the many apprentice opportunities available.**

Acoustical Installer 657-571-0449	Auto Glass Glazier 714-894-4094	Barber 909-388-6000 760-212-1996	Bricklayer 626-573-0032	Carpenter 909-824-9033	Cement Mason 626-856-5750	Drywall Finisher 323-727-2811
Electrician 909-890-1703	Fastener Tech- nician 562-404-4295	Heating/Air Conditioning 714-779-3199	Machine Tech- nician 562-404-4295	Moldmaker 562-404-4295	Marble Finisher 626-329-0850	Painter 714-258-8370
Pavement Striper 951-248-4341	Plasterer 909-631-0963	Plummer 909-825-0359	Roofer/Sealer 909-469-9847	Sheet Metal Worker 714-779-3199	Surveyors 800-409-1800	Tile Setter 800-409-1800 626-571-0273

### Steps an applicant should take

1. Select an occupation for which you have an aptitude or some previous experience and the physical ability to perform. View the complete list of apprenticeships online at the [www.dir.ca.gov](http://www.dir.ca.gov) website.
2. Find out if you meet the minimum qualification for that occupation.
3. Decide whether you can work under the required job conditions, some of which may be hazardous, dirty, uncomfortable or otherwise unpleasant.
4. Apply for the apprenticeship either directly to an employer in the occupations, the union, or the California Employment Development Department.
5. Take an aptitude or other tests where required.
6. If the apprenticeship committee has a waiting list of applicants, determine whether or not you are sufficiently interested in the occupation to wait for an opening, or whether you should seek other employment.
7. Some apprenticeship committees have applicants find their own employment with a firm which participates in the apprenticeship program.

# Employment/Training Tools

## **Workforce Development Department**

[www.sbcounty.gov/csb.win](http://www.sbcounty.gov/csb.win)

Glen Helen Rehabilitation Center  
Specializing in Employment Resources and  
Bonding for Released Ex-Offenders  
**Call 909-473-2625 for appointment**

California Relay Services 711 (for TTY users)

### **Victorville**

17310 Bear Valley Rd., Suite # 109  
Victorville, CA 92395  
**760-552-6550**

### **Rancho Cucamonga**

9650 Ninth St.  
Rancho Cucamonga, CA 91730  
**909-941-6500**

### **San Bernardino**

658 East Briar Dr., Suite #100  
San Bernardino, CA 92408  
**909-382-0440**

Hours: Mon - Fri 8:00 am-5:00 pm

### **Available services may include:**

Skill assessments, job search, and job placement assistance. Training opportunities for eligible individuals. Computers, printers, phones, and fax machine available for job seeking.

### **EDD Bonding Program**

[www.bonds4jobs.com/highlights.html](http://www.bonds4jobs.com/highlights.html)

## **How is Fidelity Bonding Beneficial for Job Placement?**

Employers view ex-offenders and other at-risk job seekers as potentially untrustworthy workers. Insurance companies will not cover risky job applicants under most circumstances. Anyone who has ever "committed a fraudulent or dishonest act" is deemed NOT BONDABLE and causes the job seeker to be routinely denied employment opportunities. However, Fidelity Bonding service at no cost to employers, employees, and job seekers protects employers against possible theft and dishonest or fraudulent acts, and help alleviate employers' concerns in hiring ex-offenders and at-risk job applicants. This program is funded and administered by the Employment Development Department (EDD) in partnership with the U.S. Department of Labor, Employment and Training Administration.

## **State Bonding Coordinator**

CA Employment Development Dept  
800 Capitol Mall  
MIC-50  
Sacramento, CA 95814  
916-654-7799  
916-657-0055 fax  
[susan.felt@edd.ca.gov](mailto:susan.felt@edd.ca.gov)

## **One Stop Career Centers**

600 N.Arrowhead Ave., Suite #300  
San Bernardino, CA 92401

**Call 909-888-7881 or TDD/TTY 1-800-735-2922**

The San Bernardino Employment and Training Agency (SBETA) is a One-Stop Career Center

Hours: Mon-Thu 8:00 am-5:00 pm, and  
Fri 8:00 am - 4:00 pm

# Temporary Employment Resources

## **AppleOne**

Specializing in office employment.  
165 West Hospitality Ln., Suite #14  
San Bernardino, CA 92408  
909-884-6351

3190 Shelby St., Suite A-2  
Ontario, CA 91764  
909-484-3824

## **Employment Solutions**

12799 Foothill Blvd., Suite D  
Rancho Cucamonga, CA 91730  
909-646-7390

## **Express Employment Professionals**

7890 Haven Ave., Suite #18  
Ontario, CA 91764  
909-484-4366

## **Helpmates Staffing Services**

9267 Haven Ave., Suite #170  
Rancho Cucamonga, CA  
909-484-2688

## **Labor Ready Inc.**

11611 Industry Ave.  
Fontana, CA 92337  
951-685-2455

Upland/ Ontario/Rancho Cucamonga  
1386 E. Foothill Blvd. "J"  
Upland, CA 92404  
909-931-1127

1422 E. Highland Ave.  
San Bernardino, CA  
909-881-2353

## **Manpower Temporary Staffing**

998 North "D" St.  
San Bernardino, CA  
909-885-3461

14270 7th St., Suite #7  
Victorville, CA 92395  
760-245-8221

## **Tempo Temporary Service**

15000 7th St., Suite #101  
Victorville, CA  
760-245-6548



**EMPLOYMENT  
OPPORTUNITIES**

# Disability Resources

## Social Security Disability Benefits

Apply online at: [www.ssa.gov](http://www.ssa.gov) or call the toll-free number 800-772-1213 M-F 7am-7pm to make an appointment or visit your local SSA office.

**605 N. Arrowhead Ave , San Bernardino  
10668 Sierra Way, Fontana  
1100 E. Holt Blvd, Ontario**

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## State Disability Insurance/SDI

Employment Development Department  
800-480-3237

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## Family Resource Network

Parent support for families with children who are disable 0-3 year of age.

800-974-5553

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## Disabled Student Services

Special Education Local Plan Area (SELPA)

The goal of SELPA is to coordinate services to member districts so that students with disabilities have equal education opportunities in the most effective, efficient and cost effective manner practical.

### Desert/Mountain SELPA

760-242-6333 x 130

### East Valley SELPA

909-252-4507

### Fontana Unified School District SELPA

909-357-5000 x 7254

### Morongo Unified School District SELPA

760-367-9191 x 230

### San Bernardino City Unified School

Dist. SELPA 909-880-6863

### West End SELPA

909-476-6131

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## Rolling Start

### ***Population served:***

***Individuals with spinal cord injury.***

Core services include:

Personal Assistant

Referral, Housing

Information, Systems and

Individual Advocacy, Peer Counseling,

Information and Referral, and Independent

Living Skills Training. Recently Assistive

Technology Services has also been added

as a very important component to assist

persons with disabilities in becoming or

remaining independent in their home,

community and in the workplace.

570 West 4th St., Suite #107

San Bernardino, CA 92401

Phone: 909- 884-2129

TDD: 909-884-7396

17330 Bear Valley Rd., Suite A102

Victorville, CA 92395

Phone: 760-843-7959

TDD: 760-951-8175



# Voting

## Voting Rights for Californians with Criminal Convictions or Detained in Jail

### Not Eligible

#### Eligibility Requirements

You can register to vote if you are:

- A citizen of the United States of America;
- A resident of California;
- At least 18 years of age or older on or before election day;
- Not in prison, on parole, serving a state prison sentence in county jail, serving a sentence for a felony pursuant to subdivision (h) of Penal Code section 1170, or on post release community supervision; and
- Not found mentally incompetent by a court of law.

- ✓ In state prison.
- ✓ In county jail serving a state prison sentence.
- ✓ In county jail serving a felony sentence under Penal Code section 1170(h).
- ✓ On parole, mandatory supervision, or post re-lease community supervision.

### Eligible

In county jail serving a misdemeanor sentence.  
A misdemeanor *never* affects your right to vote.

- ✓ In county jail because jail time is a condition of Probation.
- ✓ On probation.

*Done* with parole, mandatory supervision, or post release community supervision.  
Your right to vote is *automatically* re-stored when parole or supervision is done.

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### Criminal Justice Realignment Act

In 2011, the Legislature passed and the Governor signed the Criminal Justice Realignment Act (CJRA). Under Penal Code section 1170(h), low-level felons are sentenced to county jail and/or supervision by the county probation department instead of state prison. CJRA has caused some confusion about voting rights among people who have criminal convictions. Below is a chart of who is eligible and who is not eligible to register to vote in California.

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### Release from Custody

If you requested a vote-by-mail ballot but are released from custody before you receive your ballot, you can still vote. Just go to the polling place for your home address or any polling place in the county where you are registered and vote a provisional ballot.

### San Bernardino County Registrar of Voters:

777 E. Rialto Avenue  
San Bernardino, CA 92415  
(909) 387-8300

# Veteran's Affairs

San Bernardino County is home to 250,000 veterans, dependents and survivors. We are grateful for the sacrifices made by our veterans and their families in defense of our freedom. Professional veterans' advocates are available to help veterans and their families obtain benefits from federal/state and local agencies.

**San Bernardino County Veterans Affairs.....909-387-5516**  
**175 West 5th St., 2nd floor** **Toll free 866-472- 8387**  
**San Bernardino, CA 92415** **[www.sbcounty.gov/va](http://www.sbcounty.gov/va)**

Services also available in Barstow, Chino, Ft. Irwin, Hesperia, Loma Linda, Twenty-nine Palms and Yucca Valley. Call the San Bernardino location to verify day/times and location of these satellite offices.

**Cal-Vet Home Loan Information.....866-472-8387**  
**[www.calvetloans.us](http://www.calvetloans.us)**

**California Dept. of Veterans Affairs.....800-952-5626**  
**[www.cdva.ca.gov](http://www.cdva.ca.gov)**

**U.S. Department of Veterans Affairs.....900-827-1000**  
**[www.va.gov](http://www.va.gov)**

**National Personnel Records Center (for military records)**  
**[www.archives.gov/veterans/military-service-records](http://www.archives.gov/veterans/military-service-records)**

**VA Life Insurance Center.....800-669-8477**  
**[www.insurance.va.gov](http://www.insurance.va.gov)**

**VA Medical Center, Loma Linda.....909-825-7084**  
**[www.lom.med.va.gov](http://www.lom.med.va.gov)**

**Veterans Home of California, Barstow.....800-746-0606**

**Lighthouse Social Services .....951 807-3449**

**San Bernardino Veterans Center .....909 801-5762**

## **VA Homeless Veteran/ VA Justice Outreach Program.**

(For Incarcerated Veterans)

VA Loma Linda Healthcare System

11201 Benton St. Loma Linda, CA 92357

[www.lom.med.va.gov](http://www.lom.med.va.gov)

**Veterans Justice Outreach Specialist**

909-825-7084 ext 5018





# San Bernardino County Offices

## Quick Reference Guide

AIDS Hotline	800-232-4636
Aging and Adult Services	909-891-3900
Alcohol and Drug Prevention	909-387-6280
Animal Control	800-472-5609
Arrowhead Regional Medical Center	909-580-1000
Assessor/Tax Collector	909-387-8308
Behavioral Health	909-421-9340
Birth/Death Certificates	909-387-8314
Bus Schedules Omnitrans Hotline	800-966-6428
California Children's Services Medical	909-387-8400
Children's Network	909-383-9677
Code Enforcement	909-387-8311
Community Action Partnership	909-723-1500
Coroner's Office	909-387-2978
<b>Crisis Hot Line</b>	<b>909-886-6737</b>
Department of Children's Services	800-827-8724
District Attorney	909-387-8309
Elder Abuse Hotline	877-565-2020
First 5 Program	909-386-7706
Foster and Adoption Services	800-722-4477
Housing Authority	909-890-0644
Immunizations	800-722-4794
In-Home Supportive Services	877-800-4544
Kaiser for Kids (Children's Health Plan)	800-255-5053
Libraries (San Bernardino County)	909-387-5720
Literacy Hotline	909-387-5730
Maternal Health	800-227-3034
Marriage Licenses	909-387-8334
Medi-Cal (Phone Support Mon-Fri 8-5)	800-541-5555
Medicare Health Insurance Counseling	800-434-0222
New Day Institute Court approved Treatment & Counseling	909-517-2020
<b>Poison Control Hotline</b>	<b>800-222-1222</b>
Preschool Services	909-383-2000
Probation	909-387-5841
Psychiatric Crisis Mobile Response Morongo Basin	760-365-6558
Psychiatric Crisis Mobile Response San Bernardino	909-458-9628
Public Defender	909-387-8373
Public Health	800-782-4264
Public Health	TTY 909-387-6359
Senior Information & Assistance	800-510-2020
Superior Courts	909-387-6500
TB Testing	909-383-3287
Transitional Assistance (Welfare)	909-388-0245
Veteran's Affairs	909-387-5516
Workforce Development	800-451-JOBS



**JOHN McMAHON, SHERIFF-CORONER**

Distributed by:  
San Bernardino County Sheriff's Department  
Corrections Standards and Operations Division

*Question's about this guide can be direct to Administrative Support Unit  
(909) 463-5189 or [asu2@sbcasd.org](mailto:asu2@sbcasd.org)*